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File 148:Gale Group Trade & Industry DB 1976-2007/Jul 05
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File 160:Gale Group PROMT(R) 1972-1989
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File 275:Gale Group Computer DB(TM) 1983-2007/Jul 05
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File 349:PCT FULLTEXT 1979-2007/UB=20070705UT=20070628
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Set	Items	Description
S1	35226	(EVALUAT? OR ASSESS? OR ANALYSIS OR ANALYZ? OR MEASURE? OR MEASURING) (5N) (CULTURE OR ENVIRONMENT OR QUALITY(2W)LIFE) (5N) - (ORGANI?ATION? ? OR COMPANY OR BUSINESS OR WORK)
S2	464226	(RATING? OR RANK? OR IDENTIF? OR FREQUENC? OR FREQUENT OR - "MOST()OFTEN") (3N) (COMPLAIN? OR PROBLEM? ? OR ISSUES OR CONCE-RNS OR CAUSATION OR CAUSE OR FEED()BACK OR RESPONSE? ?)
S3	283011	(QUESTIONNAIRE? OR FOCUS()GROUP? ? OR INTERVIEW? OR QUESTI-ON()NAIRE? ? OR SURVEY?) (10N) (STAFF OR EMPLOYEE? ? OR WORKER? ?)
S4	671	S1 AND S2 AND S3
S5	22	S1(S)S2(S)S3
S6	16	RD (unique items)

? t6/3,k/all

6/3,K/1 (Item 1 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
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03243793 1266206771
Building Human Resources Strategic Planning, Process and Measurement
Capability: Using Six Sigma as a Foundation
Kleasen, Kim
Organization Development Journal v25n2 PP: P37-P41 Summer 2007
ISSN: 0889-6402 JRNL CODE: ORDJ
WORD COUNT: 3460

...TEXT: organization was utilized.

Using two years of data, analytics were performed on the data to identify the statistically significant issues or questions that were correlated to employees'view of the organization as a positive place...

...scoring items, without understanding if those items were statistically significant to the development of the culture in the organization . Analyzing the data using statistical tools provided the determination of the critical issues in the organization...

...collected, monitored and measured throughout the year. Additionally, improvement targets were set for the next employee survey . Another key accomplishment during the first year was the systematic documentation of the key HR...

6/3,K/2 (Item 2 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
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03208314 1253193921
The U.S. Supreme Court Clarifies Constructive Discharge Under Title VII: Responsibilities & Opportunities for Human Resources Practitioners
Crumpacker, Martha; Crumpacker, Jill M
Public Personnel Management v36n1 PP: 1-19 Spring 2007
ISSN: 0091-0260 JRNL CODE: PPM
WORD COUNT: 7662

...TEXT: Culture Assessment

Another area in which HR can provide leadership is through the collection and assessment of workplace climate and culture information, absent another organization component having this responsibility (in which case, HR should coordinate information-sharing). One important assessment tool is the employee exit interview .112 When an employee resigns, HR should seek to learn as much as possible about the circumstances leading to...

...its finger on the pulse of the workforce and often permits HR to uncover and identify potential problems before they escalate.

HR may also obtain information through other assessment and evaluation tools, such...

6/3,K/3 (Item 3 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
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03145380 1158373141

Rediscovering the Value of Intellectual Property Rights: How Brazil's Recognition and Protection of Foreign IPRs Can Stimulate Domestic Innovation and Generate Economic Growth*

Kogan, Lawrence A

International Journal of Economic Development v8n1/2 PP: 15-678 2006

ISSN: 1523-9748 JRNL CODE: IEDV

WORD COUNT: 214359

...TEXT: to one former senior U.S. official, this entails the development of a supportive institutional environment (laws, policies, and culture), capable and efficient organizations, and a positive working relationship (linkages) between industry, the organizations, and the institutional environment.660...for primarily military use during and after World War II. But, due to national security concerns and the unworkable and inconsistent nature of restrictions imposed by the different federal agencies on...ratio of R&D relative to sales and a large share of technical and professional workers ... By encouraging FDI, developing countries hope not only to import more efficient foreign technologies but...

6/3,K/4 (Item 4 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
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03124326 948775831

Assessment of the work environment of multidisciplinary hospital staff
McCusker, Jane; Dendukuri, Nandini; Cardinal, Linda; Katofsky, Lilly;
Riccardi, Michael

International Journal of Health Care Quality Assurance v18n6/7 PP: 543-551 2005

ISSN: 0952-6862 JRNL CODE: HCA

WORD COUNT: 3017

ABSTRACT: The purpose of this article is to investigate the performance of scales to assess the work environment of hospital professional staff, other than nurses or physicians. A survey was conducted among professional (non-nursing or medical) staff at a 300-bed urban, university-affiliated Canadian hospital. A total of 24 work environment...

...univariate and multivariate analyses: satisfaction with the work environment, perceived quality of patient care, perceived frequency of patient/family complaints, work-related injuries, and verbal abuse of staff. The survey response rate was 154/200 (76.6 percent). Four scales were identified (with corresponding Cronbach's alpha), assessing the following aspects of the work environment: supervisory support (0.88), team-work (0.84), professionalism (0.77), and interdisciplinary relations (0...

...single study site. The scales developed in this study may be used by

managers to assess hospital staff perceptions of the work environment . The four proposed scales appear to measure meaningful aspects of the working environment that are important in determining overall satisfaction with the work environment and are related to...

6/3,K/5 (Item 5 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
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02837556 715530681
Leadership & Safety Excellence: A positive culture drives performance
Petersen, Dan
Professional Safety v49n10 PP: 28 Oct 2004
ISSN: 0099-0027 JRNL CODE: PFS
WORD COUNT: 3404

...TEXT: record in large companies over long periods: behavior sampling (used as a metric); in-depth worker interviews ; and perception surveys . In particular, the perception survey can be used to assess the current status of an organization 's safety culture . Critical safety issues can be identified and any difference in management and employee views regarding the effectiveness of SH&E programs...

...demonstrated. Surveys can also be used to show an organization's propensity for leading its workers to human error. These types of surveys are measures as well as diagnostic tools.

Much has been learned about what determines the...

6/3,K/6 (Item 6 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
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02661202 417636421
Applying the Slevin-Pinto project implementation profile to an information systems project
Finch, Peter
Project Management Journal v34n3 PP: 32-39 Sep 2003
ISSN: 8756-9728 JRNL CODE: PMJ
WORD COUNT: 4563

...TEXT: CSFs and the action plan derived from the PIP were validated against data from previous surveys of staff attitudes and an earlier evaluation of the company 's culture and structure. The PIP identified problems previously acknowledged as being of concern to the company and has offered a number of...

6/3,K/7 (Item 7 from file: 15) Susie
DIALOG(R)File 15:ABI/Inform(R)
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02561649 268324761
Driving culture change at Samsung Semiconductor
Anonymous

Strategic Direction n138 PP: 27-28 Nov/Dec 1997
ISSN: 0258-0543 JRNL CODE: STDI
WORD COUNT: 873

...TEXT: Chung: "The top-down and bottom-up approach to identifying the critical issues in the culture and organization with employee focus groups , manager interviews and systems evaluation worked extremely well. It enabled us to identify the critical opportunities to focus on, which...

6/3,K/8 (Item 8 from file: 15) Susie
DIALOG(R)File 15:ABI/Inform(R)
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02317308 86064771
Quality improvement in a safety, engineering and management consultancy - Part 2
[1]
H.G. Harte; B.G. Dale
Managing Service Quality v7n2 PP: 106-112 1997
ISSN: 0960-4529 JRNL CODE: MAQ
WORD COUNT: 3969

...TEXT: is that improved literature is needed to illustrate the benefits of quality costing in service organizations .

The organizational climate at the company was assessed using a culture survey , followed by a series of staff meetings. The managing director found this approach to be a very effective means for highlighting...

...solutions to re-focus the organization. In particular, he felt that the combination of the survey followed by staff meetings was a useful means of: identifying problems ; as a means of encouraging staff to become involved with the organization and to effect...

6/3,K/9 (Item 9 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
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01681804 03-32794
Business metrics for safety: A quantitative measurement approach to safety performance
O Brien, Daniel Patrick
Professional Safety v43n8 PP: 41-44 Aug 1998
ISSN: 0099-0027 JRNL CODE: PFS
WORD COUNT: 2258

...TEXT: Table Omitted)

Captioned as: TABLE 6

(Table Omitted)

Captioned as: TABLE 5

For example, consider employee perception surveys . Viewed alone, survey questions may seem subjective, biased or misleading. But the survey is a valuable tool that...

...be used in a quantitative manner. According to Petersen, "The perception survey is used to assess the current status of an organization 's safety culture . Critical safety issues are rapidly identified and any differences between management and employees on the effectiveness of the company safety programs...

6/3,K/10 (Item 10 from file: 15) Susie
DIALOG(R)File 15:ABI/Inform(R)
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00653589 93-02810
On Being a Beginner
Galagan, Patricia A.
Training & Development v46n11 PP: 30-38 Nov 1992
ISSN: 1055-9760 JRNL CODE: STD
WORD COUNT: 5800

...TEXT: print newsletter, a video magazine, a confidential question-and-answer program accessible on electronic mail, frequent communication on business issues over e-mail, focus groups with members of senior management, quarterly employee meetings, and an employee opinion survey designed to create a more positive workplace by assessing the overall quality of Cray Research's work environment .

* Diversity initiatives--Cray Research values and encourages the diverse makeup of its workforce.

* Flexibility and...

6/3,K/11 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2007 The Gale Group. All rts. reserv.

12705076 Supplier Number: 138664009 (USE FORMAT 7 FOR FULLTEXT)
Gartner Says IT and HR Leaders Must Implement IT Diversity Programs to Capitalize on the Diverse IT Workplace; Analysts Say Companies Should Embrace Diversity to Sustain a Competitive Advantage.
Business Wire, pNA
Nov 14, 2005
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 977

... entire organization for the success of diversity initiatives. Gartner has identified five key initiatives that organizations should implement to embrace diversity.

First, implement an organization -readiness assessment . This assessment will help leaders identify potential problems in organizational culture , work processes and human capital management (HCM) systems that may hinder a diversity effort. "It also...

...the organization," Ms. Mok said. "The assessment can be done through a combination of an employee opinion survey , one-on-one interviews and/or focus groups ."

Secondly, the diversity strategy and initiative must align with the business and IT strategy. It...

6/3,K/12 (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2007 The Gale Group. All rts. reserv.

06353073 SUPPLIER NUMBER: 16128636
Improving the project controls work environment at Kodak.
Lukas, Joseph A.
Transactions of the American Association of Cost Engineers, pQ.1.1(8)
Annual, 1993
ISSN: 0065-7158 LANGUAGE: ENGLISH RECORD TYPE: ABSTRACT

...ABSTRACT: its effectiveness in improving the project controls work environment. The results show that the QWL survey increased intra-unit communications, identified issues affecting the units, enhanced employee participation, increased productivity and improved employee morale.

6/3,K/13 (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2007 The Gale Group. All rts. reserv.

06216802 SUPPLIER NUMBER: 13769260 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Elements of a high-quality work environment. (Cray Research Inc.)
Training & Development, v46, n11, p36(2)
Nov, 1992
ISSN: 1055-9760 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 1072 LINE COUNT: 00092

... employee meetings, and an employee opinion survey designed to create a more positive workplace by assessing the overall quality of Cray Research's work environment .

* Diversity initiatives--Cray Research values and encourages the diverse makeup of its workforce.

* Flexibility and...

6/3,K/14 (Item 3 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2007 The Gale Group. All rts. reserv.

04889020 SUPPLIER NUMBER: 09329840 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Bringing quality to the people.
Sprow, Eugene E.
Tooling & Production, v56, n9, p66(3)
Dec, 1990
ISSN: 0040-9243 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
WORD COUNT: 1400 LINE COUNT: 00110

... job security. In evaluating other improvement options, monetary

issues played a role, but were consistently ranked below other concerns

.
A manufacturing engineer looking to change companies tells T&P that he can sympathize with...

6/3,K/15 (Item 1 from file: 13)
DIALOG(R)File 13:BAMP
(c) 2007 The Gale Group. All rts. reserv.

01169968 Supplier Number: 161597749 (USE FORMAT 7 OR 9 FOR FULLTEXT)
The U.S. Supreme Court clarifies constructive discharge under Title VII:
responsibilities & opportunities for human resources practitioners.

Public Personnel Management, v 36, n 1, p 1
March 2007
DOCUMENT TYPE: Journal ISSN: 0091-0260 (United States)
LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 7430

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:
...Culture Assessment

Another area in which HR can provide leadership is through the collection and assessment of workplace climate and culture information, absent another organization component having this responsibility (in which case, HR should coordinate information-sharing). One important assessment tool is the employee exit interview. (112) When an employee resigns, HR should seek to learn as much as possible about the circumstances leading to...

...its finger on the pulse of the workforce and often permits HR to uncover and identify potential problems before they escalate.

HR may also obtain information through other assessment and evaluation tools, such...

6/3,K/16 (Item 1 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2007 WIPO/Thomson. All rts. reserv.

00775305 **Image available**

A SYSTEM, METHOD AND COMPUTER PROGRAM FOR DETERMINING CAPABILITY LEVEL OF PROCESSES TO EVALUATE OPERATIONAL MATURITY IN AN ADMINISTRATION PROCESS AREA

SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DE VERIFICATION D'UN PROCESSUS A MATURITE OPERATIONNELLE PAR DETERMINATION DU NIVEAU D'APTITUDE DANS UN DOMAINE DE PROCESSUS TRAITEMENT D'ADMINISTRATION UTILISATEUR

Patent Applicant/Assignee:

ACCENTURE LLP, 1661 Page Mill Road, Palo Alto, CA 94304, US, US
(Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

GREENBERG Nancy S, 5529 Newton Avenue South, Minneapolis, MN 55410, US,
US (Residence), US (Nationality), (Designated only for: US)

WINN Colleen R, 11472 Fairfield Road #103, Minnetonka, MN 55305, US, US
(Residence), US (Nationality), (Designated only for: US)

Legal Representative:

HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly, LLP, 1400 Page Mill
Road, Palo Alto, CA 94304, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200108035 A2-A3 20010201 (WO 0108035)

Application: WO 2000US20238 20000726 (PCT/WO US0020238)

Priority Application: US 99360928 19990726

Designated States:

(Protection type is "patent" unless otherwise stated - for applications
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM
TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 86405

Fulltext Availability:

Detailed Description

Detailed Description

... the process employs a set of practices which uses identifiable input
work products to produce identifiable output work products that are
adequate to satisfy the purpose of the process.

In order...to obtain feedback from the 1 5 individuals who provided
infort-nation during the various interviews . Ratings are not considered
until after the initial findings presentations, as the assessment team is
...

...contact the Service Center.

1 2 Incident/request logging The Service Desk has an automated problem
management system.

1 3 Incident/request qualification A categorization or prioritization
scheme in place.

1...Assessment

Indicators

at Client

Process GP4.1 Establish measurable Deployment plan is based on strategic
Measurement quality objectives for the business needs vs. industry
standards.

operations environment

GP4.2 Automate data Metrics are automatically collectedfrom
collection the deployment schedule vs. collected
manually...

?

? show files;ds
File 350:Derwent WPIX 1963-2007/UD=200743
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File 344:Chinese Patents Abs Jan 1985-2006/Jan
(c) 2006 European Patent Office
File 347:JAPIO Dec 1976-2007/Dec(Updated 070702)
(c) 2007 JPO & JAPIO
File 371:French Patents 1961-2002/BOPI 200209
(c) 2002 INPI. All rts. reserv.
File 2:INSPEC 1898-2007/Jun W4
(c) 2007 Institution of Electrical Engineers
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(c) 2007 The HW Wilson Co.
File 256:TecInfoSource 82-2007/June
(c) 2007 Info.Sources Inc
File 474:New York Times Abs 1969-2007/Jul 10
(c) 2007 The New York Times
File 475:Wall Street Journal Abs 1973-2007/Jul 10
(c) 2007 The New York Times
File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13
(c) 2002 The Gale Group
File 23:CSA Technology Research Database 1963-2007/Jun
(c) 2007 CSA.
File 56:Computer and Information Systems Abstracts 1966-2007/Jun
(c) 2007 CSA.

Set	Items	Description
S1	3526	(EVALUAT? OR ASSESS? OR ANALYSIS OR ANALYZ? OR MEASURE? OR MEASURING) (5N) (CULTURE OR ENVIRONMENT OR QUALITY(2W)LIFE) (5N) - (ORGANI?ATION? ? OR COMPANY OR BUSINESS OR WORK)
S2	182403	(RATING? OR RANK? OR IDENTIF? OR FREQUENC? OR FREQUENT OR - "MOST()OFTEN") (3N) (COMPLAIN? OR PROBLEM? ? OR ISSUES OR CONCE- RNS OR CAUSATION OR CAUSE OR FEED()BACK OR RESPONSE? ?)
S3	16790	(QUESTIONNAIRE? OR FOCUS()GROUP? ? OR INTERVIEW? OR QUESTI- ON()NAIRE? ? OR SURVEY?) (10N) (STAFF OR EMPLOYEE? ? OR WORKER? ?)
S4	5	S1 AND S2 AND S3

? t4/3,k/all

4/3,K/1 (Item 1 from file: 2)
DIALOG(R)File 2:INSPEC
(c) 2007 Institution of Electrical Engineers. All rts. reserv.

05386325 INSPEC Abstract Number: C9305-7100-031
Title: Integrated information systems (BL R&D Report 6054)
Editor(s): Brittain, M.
Publisher: Taylor Graham, London, UK
Publication Date: 1992 Country of Publication: UK ii+100 pp.
ISBN: 0 947568 53 0
Language: English
Subfile: C

...Abstract: evidence collected is presented in the form of a number of

case studies derived from interviews with senior information systems development staff in large organisations in both the public and the private sector, reinforced by findings from...

... and incompatibilities in data and information; a lack of management commitment; the type of information culture in the organisation ; the lack of consistent evaluation strategies; the impact of changes in the skills needed in systems development; and personnel. No overall solutions to these problems were identified , but specific approaches used in particular organisations provide useful insights to those involved in similar...

4/3,K/2 (Item 1 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
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01416085 ORDER NO: AADAA-I1360261
AN ASSESSMENT OF EMPLOYEE SATISFACTION WITHIN A MAJOR UNIT OF A WORLDWIDE
HOTEL AND RESORT MANAGEMENT COMPANY
Author: ARANSON, ANNE ELIZABETH
Degree: M.S.
Year: 1994
Corporate Source/Institution: NORTH TEXAS STATE UNIVERSITY (0158)
Source: VOLUME 33/04 of MASTERS ABSTRACTS.
PAGE 1109. 128 PAGES

The purpose of this study was to assess the satisfaction level of 240 employees of a single hotel property. The questionnaire , administered by the Corporate Director of Training, determined if a significant difference exists between overall satisfaction and individual departmental satisfaction regarding 11 dimensions: customer satisfaction, employee involvement/teamwork, work environment , training/development/evaluation , communication, compensation/benefits, supervision, resources, planning/goal setting, general, and departmental interaction. Percentages and t...

...data. Results of the study will help management recommend courses of action needed to address identified problem areas.

4/3,K/3 (Item 2 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
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01318077 ORDER NO: AADMM-78035
JOB STRESS AND JOB SATISFACTION: AN ANALYSIS OF CONTRIBUTING FACTORS FOR
COUNSELLORS IN A COURT-MANDATED FAMILY CONCILIATION SERVICE
Author: DEAN, SANDRA F.
Degree: M.S.W.
Year: 1991
Corporate Source/Institution: THE UNIVERSITY OF MANITOBA (CANADA) (0303)
Source: VOLUME 31/04 of MASTERS ABSTRACTS.
PAGE 1588. 152 PAGES
ISBN: 0-315-78035-5

...Flon, The Pas, and Thompson.

The objectives of the practicum were to: (a) Conduct an analysis of the stresses and sources of satisfaction with the work and work environment . Data and information were obtained through use of standardized questionnaires and meetings with the direct service staff . (b) Develop a proposal for the agency which addresses ways to alleviate the salient job...

...interdisciplinary but primarily legal milieu pose special issues for the agency staff. The practicum report identifies such issues and provides recommendations to Family Conciliation.

4/3,K/4 (Item 3 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
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01143097 ORDER NO: AAD91-00946
THE EFFECTS OF A NURSING PRACTICE QUALITY CIRCLE ON ATTITUDES TOWARD GROUP WORK, SOCIAL SUPPORT, JOB SATISFACTION, WORK ENVIRONMENT AND PERCEIVED STRESS

Author: GOODMAN, JULIE ANN
Degree: PH.D.
Year: 1990
Corporate Source/Institution: UNIVERSITY OF MINNESOTA (0130)
Source: VOLUME 51/09-B OF DISSERTATION ABSTRACTS INTERNATIONAL.
PAGE 4276. 248 PAGES

...medical center on four medical units.

The dependent variables studied and the tools used for measurement were (1) Job Satisfaction, Index of Work Satisfaction, (2) Attitude Toward Group Work , Social Interdependence Scale, (3) Work Environment , Work Environment Scale, (4) Perceived Work Stress, a subscale of the Work Environment Stress Subscale and the Task Requirement component of the Index of Work Satisfaction, (5) Social Support, Social Support Scale, the Relationship dimensions of the Work Environment Scale...

...was obtained from four pretest questions, two on satisfaction, one on stress, and one on work environment . NPQC members were asked to evaluate the NPQC by completing the Nursing Practice Circle Survey after completion of the intervention.

Staff nurses volunteered for the three NPQCs and Within Unit (WU) groups. The Out of Unit...

...Education included group problem solving and group process skills. The NPQCs practiced these skills by identifying and resolving unit problems during the meetings. All groups were pre and posttested.

The study revealed no significant differences...

4/3,K/5 (Item 4 from file: 35) Susie
DIALOG(R)File 35:Dissertation Abs Online
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916712 ORDER NO: AAD86-12287
QUALITY OF WORK LIFE INDEX: ITS DEVELOPMENT AND PSYCHOMETRIC VALIDATION (EMPLOYEE ATTITUDES, ORGANIZATIONAL, WORK ENVIRONMENT, MANAGEMENT STYLE, INDUSTRY)

Author: STANLEY, DENNIS
Degree: PH.D.
Year: 1986
Corporate Source/Institution: THE UNIVERSITY OF AKRON (0003)
Source: VOLUME 47/03-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
PAGE 793. 198 PAGES

The purpose of this study was to provide counseling psychologists with two Quality of Work Life (QWL) Indices for measuring employee attitudes about their work and work environment . The problem of the study was to establish (a) reliability, (b) content, (c) construct, (d...

...Quality of Work Life Indices.

The investigation employed a quasi-experimental design. Two separate QWL questionnaires were administered: one to salary employees and the other to hourly employees and production supervisors.

The sample included 734 salary and...

...of the QWL Indices, followed by a series of organizational development interventions designed to address problems identified on the QWL Indices. Eighteen months after the Time 1 QWL was administered, the same...
?

? show files;ds

File 145:(Tacoma) The News Tribune 2002-2006/Jun 04
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File 471:New York Times Fulltext 1980-2007/Jul 13
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File 489:The News-Sentinel 1991-2007/Jul 09
(c) 2007 Ft. Wayne Newspapers, Inc

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(c) 2002 Phoenix Newspapers

File 494:St LouisPost-Dispatch 1988-2007/Jul 06
(c) 2007 St Louis Post-Dispatch

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File 633:Phil.Inquirer 1983-2007/Jul 09
(c) 2007 Philadelphia Newspapers Inc

File 634:San Jose Mercury Jun 1985-2007/Jul 01
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File 640:San Francisco Chronicle 1988-2007/Jul 10
(c) 2007 Chronicle Publ. Co.

File 641:Rocky Mountain News Jun 1989-2007/Jul 10
(c) 2007 Scripps Howard News

File 642:The Charlotte Observer 1988-2007/Jul 08
(c) 2007 Charlotte Observer

File 643:Grand Forks Herald 1995-2007/Jul 05
(c) 2007 Grand Forks Herald

File 701:St Paul Pioneer Pr Apr 1988-2006/Sep 24
(c) 2007 St Paul Pioneer Press

File 702:Miami Herald 1983-2007/Jun 27
(c) 2007 The Miami Herald Publishing Co.

File 703:USA Today 1989-2007/Jul 09
(c) 2007 USA Today

File 704:(Portland)The Oregonian 1989-2007/Jul 08
(c) 2007 The Oregonian

File 706:(New Orleans)Times Picayune 1989-2007/Jul 10
(c) 2007 Times Picayune

File 707:The Seattle Times 1989-2007/Jul 07
(c) 2007 Seattle Times

File 708:Akron Beacon Journal 1989-2006/Sep 21
(c) 2007 Akron Beacon Journal

File 709:Richmond Times-Disp. 1989-2007/Jul 07
(c) 2007 Richmond Newspapers Inc

File 712:Palm Beach Post 1989-2007/Jul 08
(c) 2007 Palm Beach Newspapers Inc.

File 713:Atlanta J/Const. 1989-2007/Jul 05
(c) 2007 Atlanta Newspapers

File 714:(Baltimore) The Sun 1990-2007/Jul 08
(c) 2007 Baltimore Sun

File 715:Christian Sci.Mon. 1989-2007/Jul 10
(c) 2007 Christian Science Monitor

File 716:Daily News Of L.A. 1989-2007/Jul 06
(c) 2007 Daily News of Los Angeles

File 717:The Washington Times Jun 1989-2007/Jul 10
(c) 2007 Washington Times

File 718:Pittsburgh Post-Gazette Jun 1990-2007/Jul 10
(c) 2007 PG Publishing

File 719:(Albany) The Times Union Mar 1986-2007/Jul 09
(c) 2007 Times Union

File 720:(Columbia) The State Dec 1987-2007/Jul 09
(c) 2007 The State

File 721:Lexington Hrlld.-Ldr. 1990-2007/Jun 28
(c) 2007 Lexington Herald-Leader

File 722:Cincinnati/Kentucky Post 1990-2007/Jul 07
(c) 2007 The Cincinnati Post

File 723:The Wichita Eagle 1990-2007/Jul 06
(c) 2007 The Wichita Eagle

File 724:(Minneapolis)Star Tribune 1989-1996/Feb 04
(c) 1996 Star Tribune

File 725:(Cleveland)Plain Dealer Aug 1991-2007/Jul 09
(c) 2007 The Plain Dealer

File 731:Philad.Dly.News 1983- 2007/Jul 09
(c) 2007 Philadelphia Newspapers Inc

File 732:San Francisco Exam. 1990- 2000/Nov 21
(c) 2000 San Francisco Examiner

File 733:The Buffalo News 1990- 2007/Jul 08
(c) 2007 Buffalo News

File 734:Dayton Daily News Oct 1990- 2007/Jul 08
(c) 2007 Dayton Daily News

File 735:St. Petersburg Times 1989- 2007/Jul 08
(c) 2007 St. Petersburg Times

File 736:Seattle Post-Int. 1990-2007/Jul 09
(c) 2007 Seattle Post-Intelligencer

File 738:(Allentown) The Morning Call 1990-2007/Jul 06
(c) 2007 Morning Call

File 740:(Memphis)Comm.Appeal 1990-2007/Jul 08
(c) 2007 The Commercial Appeal

File 741:(Norfolk)Led./Pil. 1990-2007/Jul 10
(c) 2007 Virg.-Pilot/Led.-Star

File 742:(Madison)Cap.Tim/Wi.St.J 1990-2007/Jul 09
(c) 2007 Wisconsin St. Jrnl

File 743:(New Jersey)The Record 1989-2007/Jul 08
(c) 2007 No.Jersey Media G Inc

File 744:(Biloxi) Sun Herald 1995-2007/Jul 06
(c) 2007 The Sun Herald

Set	Items	Description
S1	1027	(EVALUAT? OR ASSESS? OR ANALYSIS OR ANALYZ? OR MEASURE? OR MEASURING) (5N) (CULTURE OR ENVIRONMENT OR QUALITY(2W)LIFE) (5N) - (ORGANI?ATION? ? OR COMPANY OR BUSINESS OR WORK)
S2	78986	(RATING? OR RANK? OR IDENTIF? OR FREQUENC? OR FREQUENT OR - "MOST()OFTEN") (3N) (COMPLAIN? OR PROBLEM? ? OR ISSUES OR CONCERN S OR CAUSATION OR CAUSE OR FEED()BACK OR RESPONSE? ?)
S3	103709	(QUESTIONNAIRE? OR FOCUS()GROUP? ? OR INTERVIEW? OR QUESTION()NAIRE? ? OR SURVEY?) (10N) (STAFF OR EMPLOYEE? ? OR WORKER? ?)
S4	5	S1 AND S2 AND S3
S5	1	S1(S)S2(S)S3
S6	1	RD (unique items)
? t6/3,k/all		

6/3,K/1 (Item 1 from file: 641)
DIALOG(R)File 641:Rocky Mountain News
(c) 2007 Scripps Howard News. All rts. reserv.

12500000

NFL THIS WEEK TEAMS, THE LOWDOWN, NUMBERS GAME, TIPPING THE SCALES

Rocky Mountain News (RM) - FRIDAY, November 12, 2004

By: Richard Lord, Rocky Mountain News

Edition: Final Section: Football Weekend Page: 9F

Word Count: 1,370

TEXT:

...QB Aaron Brooks. 15 300-yard passing games with the Chiefs for Green. He is tied for the club record with Bill Kenney. * Both teams are 3-5 but there appears...

?

? show files;ds

File 11:PsycINFO(R) 1887-2007/Apr W1
(c) 2007 Amer. Psychological Assn.
File 13:BAMP 2007/Jul W2
(c) 2007 The Gale Group
File 15:ABI/Inform(R) 1971-2007/Jul 10
(c) 2007 ProQuest Info&Learning
File 16:Gale Group PROMT(R) 1990-2007/Jul 09
(c) 2007 The Gale Group
File 20:Dialog Global Reporter 1997-2007/Jul 10
(c) 2007 Dialog
File 35:Dissertation Abs Online 1861-2007/Jun
(c) 2007 ProQuest Info&Learning
File 75:TGG Management Contents(R) 86-2007/Jul W1
(c) 2007 The Gale Group
File 88:Gale Group Business A.R.T.S. 1976-2007/Jul 03
(c) 2007 The Gale Group
File 148:Gale Group Trade & Industry DB 1976-2007/Jul 05
(c)2007 The Gale Group
File 149:TGG Health&Wellness DB(SM) 1976-2007/Jul W1
(c) 2007 The Gale Group
File 155:MEDLINE(R) 1950-2007/Jul 09
(c) format only 2007 Dialog
File 156:ToxFile 1965-2007/Jul W1
(c) format only 2007 Dialog
File 211:Gale Group Newsearch(TM) 2007/Jul 05
(c) 2007 The Gale Group
File 249:Mgt. & Mktg. Abs. 1976-2007Apr W5
(c) 2007 Pira International
File 258:AP News Jul 2000-2007/Jul 06
(c) 2007 Associated Press
File 484:Periodical Abs Plustext 1986-2007/Jul W1
(c) 2007 ProQuest
File 613:PR Newswire 1999-2007/Jul 10
(c) 2007 PR Newswire Association Inc
File 621:Gale Group New Prod.Annou.(R) 1985-2007/Jul 05
(c) 2007 The Gale Group
File 647:CMP Computer Fulltext 1988-2007/Sep W2
(c) 2007 CMP Media, LLC
File 649:Gale Group Newswire ASAP(TM) 2007/Jul 06
(c) 2007 The Gale Group
File 990:NewsRoom Current Jan 1 -2007/Jul 09
(c) 2007 Dialog
File 991:NewsRoom 2006 Jan 1-2006/Dec 31
(c) 2007 Dialog
File 996:NewsRoom 2000-2001
(c) 2007 Dialog

Set	Items	Description
S1	57	(ASSESS? OR EVALUAT? OR STUDY?) (5N) (CULTURE) (5N) (ORGANI?AT- ION OR COMPANY) (5N) (FEEDBACK OR FEED()BACK OR INTERVIEW? OR - QUESTIONNAIRE? OR QUESTION()NAIRE?) (5N) (COMMON OR FREQUENT OR TOP OR COMMONLY) (3W) (ANSWER? ? OR RESPONSE? ? OR THEME? ?)
S2	40	RD (unique items)

? t2/3,k/all

2/3,K/1 (Item 1 from file: 11)

DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0003550001 2000-95016-217

Journeys to feminist therapy: Influence of life experiences on choice of
theoretical orientation

AUTHOR: Bartley, Kristy Kenyon

AUTHOR AFFILIATION: U Utah--US

JOURNAL: Dissertation Abstracts International: Section B: The Sciences and
Engineering, Vol 61(2-B), 1071, Aug, 2000

PUBLISHER: ProQuest Information & Learning--US

...ABSTRACT: more salient to their experiences in identifying feminist
therapy as their primary theoretical orientation. Areas assessed
included the nature of individual feminist identities, personal and
professional events viewed as essential to...

...as feminist therapists in environments that were nonfeminist or
unfriendly to feminists. All of the interviews and the focus group were
audiotaped and transcribed. Data analysis based on the heuristic research
paradigm involved creating an individual vignette of each participant's
experience and analyzing interviews and focus group data to identify
common themes that emerged for the group as a whole. Overall results
suggest that the feminist therapists in this study began questioning
the organization of society and culture at an early age, and that
role models and mentors played an important part in...

...feminist values in therapy, and all participants felt like outsiders in
the mainstream mental health culture as a result of their choice of
theoretical orientation. These findings have implications for mental...

2/3,K/2 (Item 1 from file: 13) Susie
DIALOG(R)File 13:BAMP
(c) 2007 The Gale Group. All rts. reserv.

00625060 Supplier Number: 24565151 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Barriers and Gateways, Part 1 of 2

(Study of 60 high-performance manufacturing organizations explores some of
the barriers to workforce productivity and describes the key human
resource practices used to create lasting productivity improvement)

Article Author(s): Longenecker, Clinton O; Dwyer, Deborah J; Stansfield,
Timothy C

Industrial Management, p 21-28

March 1999

DOCUMENT TYPE: Journal ISSN: 0019-8471 (United States)

LANGUAGE: English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 1947

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...we discuss the gateways to workforce improvement, several observations
are in order. First, no single organization was engaged in all of the
practices identified, although there was a strong consensus about...

...an ongoing struggle to institutionalize these practices to make them

part of their facilities' operating culture , rather than allowing these efforts to be viewed as "just another program" or "fad of the month."

Finally, the most successful practices had a common underlying theme : the organization had to be very focused and disciplined in implementing and maintaining these improvement efforts. Table...

...your workforce. The most popular gateway for enhancing productivity, according to the managers in our study , was the practice of sharing operating data with the workforce on an ongoing basis. Operating...

...quantities, quality levels, and productivity results. These kinds of data directly affected organizational sales, customer feedback , overall operating results, and even profits. Information was most frequently shared using preshift meetings, posting on bulletin boards (in some cases, electronic bulletin boards), and in company newsletters or handouts.

* Gateway #2--Use employee problem-solving teams. Manufacturers in this study used...

2/3,K/3 (Item 2 from file: 13)
DIALOG(R)File 13:BAMP
(c) 2007 The Gale Group. All rts. reserv.

00577799 Supplier Number: 24188772 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Barriers and Gateways to Workforce Productivity: Part 1 of 2
(Survey indicates that the primary barriers to workforce productivity include ineffective production technology equipment, lack of workforce training or ongoing development and more)
Article Author(s): Longenecker, Clinton O, PhD, MBA; Dwyer, Deborah J, PhD, MA, BA; Stansfield, Timothy C, PhD, MS, BS
Industrial Management, v 40, n 2, p 21-28
March 1998

DOCUMENT TYPE: Journal; Guideline; Survey ISSN: 0019-8471 (United States)
LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 2682

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...we discuss the gateways to workforce improvement, several observations are in order. First, no single organization was engaged in all of the practices identified, although there was a strong consensus about...

...an ongoing struggle to institutionalize these practices to make them part of their facilities' operating culture , rather than allowing these efforts to be viewed as "just another program" or "fad of the month."

Finally, the most successful practices had a common underlying theme : the organization had to be very focused and disciplined in implementing and maintaining these improvement efforts. Table...

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* Gateway #2--Use employee problem-solving teams. Manufacturers in this study used...

2/3,K/4 (Item 1 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

03079920 872631271
Towards a typology of managerial barriers to learning
McCracken, Martin
Journal of Management Development v24n5/6 PP: 559-575 2005
ISSN: 0262-1711 JRNL CODE: JMD
WORD COUNT: 7336

...TEXT: have I learned and I guess I learned that I really enjoy abseiling and the company - we had a few good laughs together - but did I learn anything (CLIO)?

Other general...

...fully analysed for its effectiveness, both in terms of establishing pre-course objectives and in evaluating the learning points after the event. Sharing the benefits of specific courses may encourage others to re-evaluate their views on training and encourage participation.

When the personal characteristics and circumstances of these six managers were compared and contrasted some interesting patterns emerged. Although in the interviewed population as a whole 29.5 per cent were female, there was only one (16...

...children, denoting a fairly settled home life with established responsibilities. With regards to qualifications, no common themes were ...training interventions to suit individual needs in order that the necessary growth occurs in the organisation .

Group B: managers mostly affected by extrinsic barriers

After plotting the managers in Figure 1...

...emerged along the *-axis denoting those who primarily considered negative aspects of the management development culture to be the key barriers to continued learning. These managers appeared to be less concerned about intrinsic issues and were able to overcome these to some extent. The common themes were bracketed into four categories: those affected by the organisation 's lack of commitment to development, those influenced by a lack of opportunity, those who believed the organisation had a short-term, "sheep-dip" approach to development and those who were especially prone...

...covered those who felt there was a lack of commitment from the top of the organisation , which affected their propensity to participate. The organisation "pays lip service ... they say the right things about learning and development but when push...

2/3,K/5 (Item 2 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

02855733 796677321
Trainer as Retention Agent
Flaherty, Jane
T + D v59n2 PP: 61-64 Feb 2005
ISSN: 1055-9760 JRNL CODE: STD
WORD COUNT: 1732

...TEXT: remain fully engaged, committing their time, talent, and enthusiasm to ensure the success of the organization .

GO TO "The Coming Labor and Skills Shortage," January 2005, T+D.

Shortage of workers...

...of your workforce are already looking to take their experience and a piece of your company culture to another employer or, worse yet, to your competitor. Another study , by Accenture, indicates that 63 percent of mid-level managers are readying their resumes, waiting...

...leave?
When asked why they begin searching for a new job, employees cited the following top two themes :

Poor relationship with the supervisor. Employees felt that their supervisors didn't value their contribution, didn't give consistent performance feedback , or failed to provide clear direction.

Limited potential for career development. In particular, Generation X...

...passionate about staying current in a rapidly changing, competitive marketplace.

Warning signs

Employees leave your organization in two ways:

* Some leave physically, moving on to work for a competitor. That you...

2/3,K/6 (Item 3 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

02764108 621160871
PROJECT SUCCESS: A CULTURAL FRAMEWORK
Kendra, Korin; Taplin, Laura J
Project Management Journal v35n1 PP: 30-45 Apr 2004

...TEXT: Kennedy (1982), the values, heroes, rites and rituals, and communication networks that exist within an organization define its corporate culture. They emphasize that the existence of a strong corporate culture enables...

...IT projects completed (closed) in the past 12 months. Based on the results of the assessment, the organization identified new steps-change initiatives-needed to continue to improve project performance. The...

...to the supplier management process that support the organization's business operations model.

Data Collection

Interview protocol explored the organizational design elements-social and technical structures in the proposed success model developed in this study. The inquiry focused on the organization's culture, project manager competencies, organizational structure design, performance measurement systems, and the supporting business processes employed...

...to adopt project management.

Research participants shared their personal experiences through stories focused on organizational culture, project manager skills and competencies, organizational structures, performance management systems, and other supporting business processes that contributed to the adoption of project management methods. Interviews were conducted at the end of 2001, and reflected the past, current, and future change efforts to adopt project management.

Data Coding and Analysis

Data collected through this case study was analyzed qualitatively using a grounded theory approach (Strauss and Corbin, 1990) and inferential coding to identify the common themes and cultural values that form linkages between project manager competencies, performance measurement systems, process, and structures. The research findings identified five common themes that related to the adoption of project management. Relationships that exist between the social and...

...dimensions of project successprovided the map for exploration into the system design, PM methodology, and organization's culture type.

Theme #1: Project management competencies exist at the project manager level in the organizational structure.

In this organization, the project manager is a leader who works with the sponsoring organization, project team, and IT development groups to identify deliverables and tasks needed to meet project objectives. During the interviews, participants told stories about the most effective project manager they had worked with in their...

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02207873 77151847

Revolution for the human spirit

White, Kristen L

Organization Development Journal v19n2 PP: 47-58 Summer 2001

ISSN: 0889-6402 JRNL CODE: ORDJ

WORD COUNT: 3872

...TEXT: connected with human life through our conscious understanding. However, like motivation, successful human resource and organization change management requires a common set of constructs for identifying the human spirit from observation and surveys. More importantly, employees must define the term for themselves first, then as a culture (Herman & Gioia, 1998).

A two-year empirical study of more than 100 in-depth interviews with executives and senior managers in Human Resources studies the meaning and purpose in their...

...by mailed surveys of a large sample of managers and executives by mail, revealed seven common responses that served as a natural bridge to the more general topic of spirituality (Mitroff & Denton...
...realize my full potential as a person.

2. Being associated with a good or ethical organization .

3. Interesting work.

4. Making money.

5. Having good colleagues; serving humankind.

6. Service

2/3,K/8 (Item 5 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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01625314 02-76303

Barriers and gateways to workforce productivity

Longenecker, Clinton O; Dwyer, Deborah J; Stansfield, Timothy C

Industrial Management v40n2 PP: 21-28 Mar/Apr 1998

ISSN: 0019-8471 JRNL CODE: IM

WORD COUNT: 4936

...TEXT: we discuss the gateways to workforce improvement, several observations are in order. First, no single organization was engaged in all of the practices identified, although there was a strong consensus about...

...an ongoing struggle to institutionalize these practices to make them part of their facilities' operating culture , rather than allowing these efforts to be viewed as "just another program" or "fad of the month."

Finally, the most successful practices had a common underlying theme :

the organization had to be very focused and disciplined in implementing and maintaining these improvement efforts. Table...

...your workforce. The most popular gateway for enhancing productivity; according to the managers in our study, was the practice of sharing operating data with the workforce on an ongoing basis. Operating...

...quantities, quality levels, and productivity results. These kinds of data directly affected organizational sales, customer feedback, overall operating results, and even profits. Information was most frequently shared using preshift meetings, posting on bulletin boards (in some cases, electronic bulletin boards), and in company newsletters or handouts.

Gateway #2-Use employee problem-solving teams. Manufacturers in this study used...

2/3,K/9 (Item 6 from file: 15) Susie xxx
DIALOG(R)File 15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

01120174 97-69568
Why executives derail: Perspectives across time and cultures
Van Velsor, Ellen; Leslie, Jean Brittain
Academy of Management Executive v9n4 PP: 62-72 Nov 1995
ISSN: 1079-5545 JRNL CODE: AEX
WORD COUNT: 5080

...TEXT: for purposes of these analyses. First. we did not have a large enough sample of interviews to make the number of interviews significant in any one country. Second. many of the organizations in which we conducted interviews were located in more than one country. Given the fact that organizational culture may be as strong an influence in some situations as is national culture, it would not seem legitimate to split company data along national culture lines. In order to allow differences to emerge from the European data, we chose not...

...previous research (such as McCall and Lombardo, 1983), but instead examined the European data for common themes across the interviews, without reference to the categories produced by earlier U.S.-based research. We then compared...

...that may exist across countries and over time. One source of possible bias in this study could be the absences of European researchers on the data analysis team. Although we did use European interviewers, the interpretations and conclusions in this paper are drawn from the experience and frameworks of...

2/3,K/10 (Item 7 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

00948780 95-98172
TQM: The total quality maquiladora
McDermott, Terry
Business Mexico v4n11 PP: 42-45 Nov 1994
ISSN: 0187-1455 JRNL CODE: BUM

WORD COUNT: 1704

...TEXT: and assertiveness. Machismo, a concept based on ostentatious manliness, is extremely prevalent in Mexico.

The study also revealed the role of Catholicism in cross-cultural relationships and Mexicans' every-day lives...

...women's societal roles as defined under Catholicism.

Factor in turnover & absenteeism

However, put aside culture for a moment, and one cannot ignore the chronic turnover rate which has long plagued the maquilas and continues to do so, according to AMERICAN CHAMBER/MEXICO'S study . Roughly 90 percent of all respondents claim that turnover is the main obstacle to effectively ...

...selection techniques. However, the tactics have had little long-term success. Respondents claim that they interview applicants at least once and use physical examinations, intelligence tests and dexterity tests in their...

...that the majority of Mexican workers willingly participate in these screenings, which have become a common practice in response to the rate of turnover in the industry.

Judging from continuing turnover and absenteeism, the...

...S. maquila managers. Intense screening doesn't necessarily guarantee a worker's loyalty to the company . Two managers comment, "Turnover is a problem due to the migrating population, low skills of...

2/3,K/11 (Item 8 from file: 15) Susie xxx
DIALOG(R)File 15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

00902664 95-52056
Cultures in Organizations: Three Perspectives
Schein, Edgar H
Administrative Science Quarterly v39n2 PP: 339-342 Jun 1994
ISSN: 0001-8392 JRNL CODE: ASQ
WORD COUNT: 1573

...TEXT: the integrationist ilk in particular fail to appreciate the political implications of what they are studying , or rather are not studying .

Martin illustrates the three perspectives by reviewing various researches on organizational culture and showing how a given company that she and various colleagues studied can be viewed from each of these perspectives, leading to quite different conclusions about the same company . Martin quotes from interviews with various managers and employees and reports their perceptions around the three most common themes that emerged in the interviews --egalitarianism, emphasis on innovation, and concern for employee welfare. To illustrate the integration perspective, Martin...

2/3,K/12 (Item 9 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

00750402 93-99623
Building customer-focused organizations in British Columbia
Marson, Brian
Public Administration Quarterly v17n1 PP: 30-41 Spring 1993
ISSN: 0734-9149 JRNL CODE: SRP
WORD COUNT: 3536

...TEXT: environment. B.C. Parks staff worked together to define ten management principles to guide the organization's internal operations. Each year all staff are surveyed to find out how the organization is living up to the 10 staff-defined management principles. The survey also identifies those...

...and staff recognition were three areas singled out by staff for attention.)

Like external customer feedback, the results are communicated to all staff and each responsibility centre develops an annual action...

...of the organizations reviewed in this article undertake continuous improvement based on staff and customer feedback. This process, best exemplified by the British Columbia Parks experience, can be depicted in Figure 1. (Figure 1 omitted)

Organizations which have successfully built a customer-focused culture and a committed staff have established quantitative feedback mechanisms which allow the organization to know how well it is performing in the eyes of its staff and its...

...The fourth step in the model is implementation of the SIP and OIP, including monitoring, evaluation, and follow-up. This leads to a new round of input from customers and staff.

COMMON THEMES IN BUILDING QUALITY CULTURE

While each of the five organizations studied have initiated unique strategies for building a service quality culture, some common themes are as follows (the number of organizations is noted in parenthesis):

1. New leadership, strongly committed to service excellence (5);
2. A mission statement, committing the organization to satisfying customers (5);
3. Formal measurement of customer expectations and satisfaction levels (5);
- 4...

2/3,K/13 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2007 The Gale Group. All rts. reserv.

13916450 Supplier Number: 160816646 (USE FORMAT 7 FOR FULLTEXT)
Amscot Financial is one of Tampa Bay's 'Best Places to Work'.
PR Newswire, pNA
March 21, 2007
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 531

... I know all Amscot associates take pride in the fact that we work
for a company recognized as one of the best in our region."
This marks the second consecutive year...

...work environments that attract and retain employees through a
combination of benefits, working conditions and company culture .

Companies were evaluated based on two kinds of information
collected. Each company completed an overall questionnaire about
retirement plans, health insurance, profit sharing or stock options,
performance-based reviews, employee training...

...perks such as parking, child care, subsidized transportation or tuition
reimbursement.

Employees then responded to questionnaires , addressing how the
company encourages, supports and recognizes achievement; open
communication; whether compensation is fair; and relationships with co...

...supervisors. They also were asked to describe their favorite or least
favorite things about the company , and comment further if desired.

Results were analyzed and scored by assigning points to each
question, and weighing them according to emphasis on creativity,
flexibility and collegiality. Common themes among the top companies
focused on work-life balance; respect and caring for employees; recognition
...

...money transfer services and money orders through its wholly owned
division, Amscot International Money Order Company . Amscot Financial
currently operates 147 tax preparation offices and 147 retail financial
service centers throughout...

2/3,K/14 (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2007 Dialog. All rts. reserv.

55668263 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Q1 2007 Integra Bank Corporation Earnings Conference Call - Part 1
FAIR DISCLOSURE WIRE
April 17, 2007
JOURNAL CODE: WFDW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 4539

... quarter and our return on equity was 12.6%. We are in the process
of evaluating recently issued accounting standards that we may elect to
early adopt. Martin will discuss these in more detail but if our
evaluation results in the early adoption of these standards, the
financial results that I outlined will in new and existing markets. We
continue to improve our sales culture and receive positive feedback

from customers on the quality of our service. As we go around our Company and talk with employees, our common theme is for Integra to acquire more customers and do more with them. In fact, that...

2/3,K/15 (Item 1 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
(c) 2007 ProQuest Info&Learning. All rts. reserv.

02019136 ORDER NO: AADAA-I3134665
Organizational culture, saga, and change: A case study of a rural New York state community college
Author: Yetzer, Rosanne M.
Degree: Ph.D.
Year: 2004
Corporate Source/Institution: State University of New York at Albany (0668)
Source: VOLUME 65/05-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
PAGE 1701. 274 PAGES

This study focuses on the organizational culture at one community college. The main purpose of the study is to search out, examine, describe, and analyze characteristics and dynamics of the organizational culture at this rural State University of New York college. The case study was proposed because the institution was at a critical point in its life cycle. Along...

...changes in the overall economic and educational environment, the college was undergoing substantial change. The study thus also seeks to determine the influence of culture on the organization's mission and ability to change.

A case study approach is employed to investigate and assess the culture. Primary data collection techniques include interviews of former and present staff, observation and identification of college cultural phenomena, and review of archival information. Thematic analysis is used to discover and categorize cultural themes. Common themes are triangulated. Results are analyzed and organized so that relevant interpretations of cultural elements can...

...institutional focus are classified according to degrees of institutionalization. This enables further understanding of the culture's strength and persistence.

More specifically, the main objective of the study is to determine if the fundamental ingredients of 'organizational saga' of the distinctive...

...teaching and curriculum, passionately devoted believers and supporters, and the force of organizational ideology.

The study indicates strong evidence of the existence of organizational saga and a distinctive culture. The relationship...

2/3,K/16 (Item 2 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
(c) 2007 ProQuest Info&Learning. All rts. reserv.

01932221 ORDER NO: AADAA-I3080114

A case study on leadership in transforming nonprofit certification organizations

Author: Anderson, Lynn Denise

Degree: Ph.D.

Year: 2003

Corporate Source/Institution: University of Minnesota (0130)

Source: VOLUME 64/02-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 376. 197 PAGES

This multiple case study explored the experiences of three levels of leaders and was organized by topics relating to...

...and change and transformation, as specifically related to nonprofit organizations. The research questions guiding this study can be categorized into four main areas: forces driving change in the organization ; processes used to implement change and transformation; leadership qualities, behaviors, and attributes; and guiding leadership principles.

In-depth interviews were conducted with eight individuals who served in leadership capacities and were intricately involved in...

...roles included three chief volunteers, three chief executive officers, and two subordinate staff members. Taped interviews were transcribed and analyzed for common themes . Documents describing the organizational mission, values, the problems, and the decision-making processes were also reviewed. Multiple case studies, interview replication, and triangulation of data were used to validate the findings. Reliability was established through the review and feedback to the content of the written transcripts and reports by the eight participants.

Major themes...

...testing technology implementation, financial problems, staffing turnover, changing markets, and changes in the structure and culture of the organization . Findings regarding processes used to implement change included an absence of well-articulated plans. However...

...were committed to the organization, the changes needed, and the impending risks. Implications of the study are discussed in terms of the insights gained into how leadership brings about change to...

2/3,K/17 (Item 3 from file: 35)

DIALOG(R)File 35:Dissertation Abs Online

(c) 2007 ProQuest Info&Learning. All rts. reserv.

01861486 ORDER NO: AADAA-I3037912

A phenomenological study of middle management in the post-acquisition environment

Author: Allen, Rodney Stephen

Degree: Ph.D.

Year: 2001

Corporate Source/Institution: The Union Institute (1033)

Source: VOLUME 62/12-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 4235. 117 PAGES

ISBN: 0-493-50779-5

...these individuals perceive organizational change as a result of acquisition agreements? The focus of the study was to investigate the

void in understanding as well as to identify critical issues confronting...

...associated with managing dairy manufacturing operations during post-acquisition environments. Three of the five managers interviewed were employed by independently owned dairy processing plants prior to being acquired by a parent organization. Data collected was coded and analyzed using content analysis performed by QSR-NUDIST software. The...
...their experience to be sorted and categorized by themes and concepts.

From these in-depth interviews four common themes emerged as applicable explications of the incumbent's perspective on managing organizations from the mid...

...participants were disenchanted with the decisions being made at the upper level of the new organization. (2) The lack of a formalized transition process. Study participants expressed concern and disappointment with the lack of guidance and direction during the transition phase of combining the organizations. (3) The dissatisfaction with the treatment of the acquired organization's salary and hourly employees. Study participants believed that employees at all levels were given little consideration during the transition process...

...Uncertainty with the organization's cultural change. Participants expressed concern for leaving behind a familiar culture. The new organization's culture created a sense of annoyance among the study participants.

2/3,K/18 (Item 4 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
(c) 2007 ProQuest Info&Learning. All rts. reserv.

01815251 ORDER NO: AADAA-I1402623
Diversity in the workplace: Narratives of experiences
Author: Halsey, Julie Marcella
Degree: M.A.
Year: 1999
Corporate Source/Institution: California Institute of Integral Studies (0392)
Source: VOLUME 39/03 of MASTERS ABSTRACTS.
PAGE 696. 262 PAGES
ISBN: 0-493-05818-4

This study examines the experience individuals have when they encounter differences between themselves and the dominant group culture in the organization and how this experience affected the individuals' job performance and job satisfaction.

Eight participants from the Bay Area of California were interviewed, utilizing a narrative research methodology. This study presents the individual stories which describes their experience. Tables are provided to show compilation of all participants' story themes and the common themes which occurred amongst the group of participants.

The major findings of the study indicate that participants had the following experiences: (a) painful or uncomfortable emotions; (b)

...

2/3,K/19 (Item 5 from file: 35)

DIALOG(R)File 35:Dissertation Abs Online
(c) 2007 ProQuest Info&Learning. All rts. reserv.

01612728 ORDER NO: AAD98-12844
AN INTERPRETIVE APPROACH TO UNDERSTANDING ASIAN-AMERICAN IDENTITY:
IMPLICATIONS FOR LEADERSHIP APPROPRIATION
Author: CHUNG, BETTY J.
Degree: ED.D.
Year: 1995
Corporate Source/Institution: UNIVERSITY OF SAN FRANCISCO (6019)
Source: VOLUME 58/10-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
PAGE 3809. 105 PAGES

...their traditions as legitimate and authentic contributors to their leadership style. Participants included in the study are selected Asian and Asian American leaders in the United States and Vietnam.

Critical hermeneutics is the research tradition from which this participatory study is drawn. This investigation is intended not only to describe and interpret social reality, but to reveal the couched meaning in and connection between human action and culture. The purpose of examining different cultural assumptions within an organization is to gain insight to and understanding of the existing value system from which one operates.

The key findings of this study revealed the dearth amount of literature on Asian American leadership as well as the limited...
...necessity for broader leadership frameworks and the necessity for the legitimization of different leadership styles.

Common themes of misunderstandings, belongingness, isolation, invisibility, and lack of voice emerged during the interviews and conversations with Asian leaders. Findings suggested that reasons behind these shared experiences are largely...

...finding reveals that community is formed through shared understanding when leaders and others in the organization appropriate their leadership by understanding the differing value systems.

2/3,K/20 (Item 6 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
(c) 2007 ProQuest Info&Learning. All rts. reserv.

01142007 ORDER NO: AAD91-04399
A STUDY OF THE RELATION BETWEEN THE PERSONAL IDENTITY OF EMPLOYEES AND THEIR ORGANIZATIONAL CULTURE
Author: PRINCE, BONNIE L. GUY
Degree: PH.D.
Year: 1990
Corporate Source/Institution: OHIO UNIVERSITY (0167)
Source: VOLUME 51/09-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
PAGE 2926. 362 PAGES

This study explores the relationship between organizational employees, as communicators of their organization's culture, and the...

...which individuals use in developing personal identification with the organizational culture. Perceptions of culture are assessed at different levels of the organizational hierarchy. Whether individuals' language and use of organizational symbols...

...a linkage between such symbol systems and personal identity and meaning is analyzed. Finally the study examines whether research methods can be developed which will permit analysis of how personal identity is developed and sustained in relation to organizational culture .

Literatures for symbolic interactionism, organizational culture , and language and symbol systems were reviewed. Nine group interviews were conducted in three small, rural, private sector organizations. Groups of two to three workers each, at senior management, middle management and primary worker levels, were asked the same interview questions but were encouraged to respond interactively in open-ended dialogue. Interviews were recorded and transcribed. Analysis involved qualitative comparison of common themes and the use of symbols and language patterns among groups.

Results indicate that workers draw from their organization 's culture to form a personal sense of identity, both consciously linking themselves to its values and...

...personal identification with organizational values and workers identifying personally using concrete illustrations that link the culture to themselves. This methodology effectively elicits natural organizational dialogue, including the sharing of mutually held...

2/3,K/21 (Item 1 from file: 75)
DIALOG(R)File 75:TGG Management Contents(R)
(c) 2007 The Gale Group. All rts. reserv.

00284286 SUPPLIER NUMBER: 110077723 (USE FORMAT 7 FOR FULL TEXT)
Do organizational cultures replicate national cultures? Isomorphism,
rejection and reciprocal opposition in the corporate values of three
countries.

Nelson, Reed E.; Gopalan, Suresh
Organization Studies, 24, 7, 1115(37)
Sept, 2003

ISSN: 0170-8406 LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 15820 LINE COUNT: 01483

... similarities between countries even while preserving local idiosyncrasies. Such clusters contain a numerical majority of questionnaires in all three countries. Some 41 of 88 Brazilian questionnaires appear in a grouping (cluster 1) in which the dimensions of the control quadrant (dominance...

...and leadership, yet they vary considerably in loyalty and flexibility. These mixed clusters, which exhibit common themes coloured by local variations, suggest there is a core of similar values undergirding culture types across nations, but that countries vary as to what additional values can combine with...

...suggest revisions in how the field might best conceptualize convergence and divergence in relation to organization culture , if not in relation to other facets of organizing. First, our results suggest that just...

...opposing intellectual tendencies in academic thought, they also clash in practice. Thus, at least in studying the relationship between organizational and national culture , it would appear less fruitful to debate whether one perspective or the other is more...

2/3,K/22 (Item 2 from file: 75)
DIALOG(R)File 75:TGG Management Contents(R)
(c) 2007 The Gale Group. All rts. reserv.

00131125 SUPPLIER NUMBER: 07325457 (USE FORMAT 7 FOR FULL TEXT)
Organizational culture and marketing: defining the research agenda.
Deshpande, Rohit; Webster, Frederick E., Jr.
Journal of Marketing, v53, n1, p3(13)
Jan, 1989
ISSN: 0022-2429 LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 9467 LINE COUNT: 00865

... understanding of the role of a CEO in implementing a customer/marketing orientation in an organization might involve a field investigation with the extensive note taking, document collecting, and personal interviews that characterize the typical anthropological study. However, to generalize across firms and/or industries it might be appropriate subsequently to develop a survey research questionnaire to detect common patterns or themes. We should add that ethnographic methods are not single-firm restricted. Gregory's (1983) study of "native views" in Silicon Valley firms is an excellent example of the kind of...

...that can be done in this area.

Marketing Cognition

Among the metaphorical views of organizational culture, the organizational cognition perspective suggests several interesting research directions. In this paradigm, culture is seen as a metaphor for organizational knowledge systems with shared cognitions.

Myers, Massy, and...

2/3,K/23 (Item 1 from file: 88)
DIALOG(R)File 88:Gale Group Business A.R.T.S.
(c) 2007 The Gale Group. All rts. reserv.

07734073 SUPPLIER NUMBER: 95445132
Open for business: exploring the life stages of two Canadian street youth shelters.
Karabanow, Jeff
Journal of Sociology & Social Welfare, 29, 4, 99(19)
Dec, 2002
ISSN: 0191-5096 LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 6570 LINE COUNT: 00554

... role of caring for our society's disadvantaged.

Methodology

The methods of investigation within this study are naturalistic--employing participant observations of shelter culture, review of agency archival materials, and in-depth interviews with 21 shelter workers (front line staff, middle managers, and upper-level executives). With these...

...to each other, to other youth shelters and to the literature), and linking and categorizing common themes that emerged from the data.

I selected two cases which varied in terms of age...

...large funding base, experience, media savvy, and professional style. It

approximates a formalized and professionalized organization with well developed technologies, procedures and resources. Funded primarily by the Catholic Church (through the...

2/3,K/24 (Item 2 from file: 88)
DIALOG(R)File 88:Gale Group Business A.R.T.S.
(c) 2007 The Gale Group. All rts. reserv.

05127298 SUPPLIER NUMBER: 54882518
In the Life: Culture-Specific HIV Communication Programs Designed for
African American Men Who Have Sex With Men.
Myrick, Roger
The Journal of Sex Research, 36, 2, 159
May, 1999
ISSN: 0022-4499 LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 11715 LINE COUNT: 00992

... 16 interviewees, 12 consented to tape recording. Copious notes were taken during the remaining four interviews, and the investigator double-checked the accuracy of the notes with the interview subjects following...

...of the interview questionnaire was distributed prior to the on-site visit and, during the interview, interviewees were encouraged to talk in an unstructured but focused way about the topics included on the questionnaire. Additionally, the interviewees provided samples of educational materials and relevant reports on educational efforts. Finally, the investigator took...

...collected from each organization and examined them, using pen-and-paper analysis, for examples of common themes and culture-specific communication strategies identified in prevention literature: The presence of these themes and strategies serves...

...for analysis of outreach efforts. Strategies and criteria included the following: the location of the organization within target communities, administration and implementation of programs by members of the target population, research steps and checks and balances: careful transcription and compilation of all interview responses, examination of all responses for common themes and culture-specific communication strategies, coding of responses according to themes and strategies, assessment of the strategies...

...following case study analysis is to describe and assess the extent to which the above culture-specific communication strategies are being used by the organizations under study in order to identify...

...American MSM in the Southeast and Northeast were examined.

Introduction: Location, History, and General Focus

Organization A. Organization A was founded in the late 1980s and is located in a large urban area in the Southeast in a predominantly African American neighborhood. The director founded the organization --whose focus is primarily African American MSM, with some outreach to African American communities in...

2/3,K/25 (Item 1 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2007 The Gale Group. All rts. reserv.

0018637414 SUPPLIER NUMBER: 134921606 (USE FORMAT 7 OR 9 FOR FULL
TEXT)

An educational intervention to enhance nurse leaders' perceptions of
patient safety culture.(Quality of Care)

Ginsburg, Liane; Norton, Peter G.; Casebeer, Ann; Lewis, Steven
Health Services Research, 40, 4, 997(24)
August, 2005

ISSN: 0017-9124 LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 9107 LINE COUNT: 00820

... study and control organizations to help assess workshop impact and
tool implementation (in the study organization) and broader contextual
issues related to safety in both organizations. We interviewed a random
sample...

...group and an additional group of 10 senior leaders and champions-five in
the study organization and five in the control organization . Workshop
attendees were asked why they attended the workshop, how they felt about
the material...

...generally. Senior leaders and champions were asked about the most
important safety initiatives in their organization , barriers and enablers
for moving patient safety forward, whether they saw themselves as leading
safety organizations, and future safety initiatives. Although in-depth
qualitative study of the implementation of safety practices, including
barriers and facilitating factors, was beyond the scope of this study ,
some common themes , which emerged from the interviews , are described
very briefly in the discussion section since they help to deepen our
understanding of the workshop impact.

Analysis

As described above, EFA was performed to assess the dimensionality
of the patient safety culture construct--our dependent variable. Although
the intervention was delivered to a cluster of individuals (e.g.,
individuals embedded in one organization), it is reasonable to evaluate
cluster-based interventions at either the individual or the cluster level
(Ukoumunne et al. 1999). Because clusters (organizations) were used solely
to separate the study and control groups, individual nurse clinical
leaders are the unit of analysis.

To test whether the intervention had an impact on patient safety
culture we used repeated-measures analysis of variance (ANOVA) crossing
two groups: workshop (study) versus no intervention workshop (control) by
two time periods--before the initial intervention workshop (pretest...
...presence of a treatment effect. Post hoc analysis (using separate paired
t-tests for the study and control groups) was used to determine the
nature of any differences. Hierarchical regression was...

2/3,K/26 (Item 1 from file: 149)
DIALOG(R)File 149:TGG Health&Wellness DB(SM)
(c) 2007 The Gale Group. All rts. reserv.

01849617 SUPPLIER NUMBER: 55397000 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Improving quality in general practice: qualitative case study of barriers
faced by health authorities.(Statistical Data Included)

Marshall, Martin N
British Medical Journal, 319, 7203, 164
July 17,
1999

DOCUMENT TYPE: Statistical Data Included PUBLICATION FORMAT:
Magazine/Journal ISSN: 0959-8146 LANGUAGE: English RECORD TYPE:
Fulltext; Abstract TARGET AUDIENCE: Professional
WORD COUNT: 3571 LINE COUNT: 00319

... were asked to recommend others in the same health authority who might contribute to the study. No further interviews were conducted once all available staff had been interviewed and new themes were no longer emerging. Interviews lasted 30-75 minutes, and detailed field notes were kept. Most of the interviews were not audiotaped because this might inhibit openness.

In addition to the interviews, I collected data from the health authorities' annual reports and the director of public health...
...3) and the minutes of open health authority meetings from the previous two years. The culture of the authority was inferred by observing the way that individuals and departments related to each other and to their organisation and their attitude to their roles and responsibilities.(4)

I conducted a thematic analysis of the data,(5 6) identifying themes by a process of repeated review of both the interview and the observational data in the field notes and written reports. Then I assessed the reliability of the analysis by triangulating the data collected from different sources--to add weight to common themes and to identify inconsistencies--and by sending the author's interpretation to all participants and...

2/3,K/27 (Item 1 from file: 155)
DIALOG(R)File 155:MEDLINE(R)
(c) format only 2007 Dialog. All rts. reserv.

13200607 PMID: 11326401

Qualitative analysis of the care of children in hospital in four countries-Part 1.

Shields L; King S J

Mater Children's Hospital Brisbane, Queensland, Australia and the School of Nursing, Deakin University, Melbourne, Australia.

Journal of pediatric nursing (United States) Apr 2001, 16 (2)
p137-45, ISSN 0882-5963--Print Journal Code: 8607529

Publishing Model Print

Document type: Comparative Study; Journal Article; Research Support, Non-U.S. Gov't

Languages: ENGLISH

Main Citation Owner: NLM

Record type: MEDLINE; Completed

As part of a large study of the care of children in Australian, British, Indonesian, and Thai hospitals, qualitative methods were used to examine differences influenced by culture. Two groups were surveyed: parents of hospitalized children, and staff caring for them. Vignettes were

...
...a review of the literature, description of the methods used, and results of the parents' interviews. The staff results and discussion will be published in Part 2. Analysis revealed that parents...

... social security systems exist, than in Australia and Britain. Communication with staff was the most commonly mentioned theme for parents, indicating that irrespective of the culture in which the care was given, good communication between parents and staff was of paramount importance. Copyright 2001 by W.B. Saunders Company

2/3,K/28 (Item 1 from file: 156)
DIALOG(R)File 156:ToxFile
(c) format only 2007 Dialog. All rts. reserv.

811545 NLM Doc No: NIOSH/00238050 Sec. Source ID: NIOSH/00238050
Understandings of Health. How Individual Perceptions of Health Affect Health Promotion Needs in Organizations
Ness P
Source: AAOHN Journal, Vol. 45, No. 7, pages 330-336, 40 references, 1997
Pub. Year: 1997
Languages: UNSPECIFIED
Record type: Completed

... to determine what the concept of health means to employees and how they think an organization (their employer) can assist in developing further and maintaining their notion of health. Seven persons, five females, employed by a community college participated in the study. The subjects were given semistructured interviews in which they were asked to describe their concept of health in general and to...

... or maintain good health, what specific organizational factors have affected their health, and what their organization could do to help them achieve and maintain good health. The data were analyzed using a content analysis technique in which common topics and predominant themes were identified. The subjects identified health as a sense of wellbeing. A balance between one...

...others) were also cited as major determinants of good health. The author concludes that this study has shown that health is viewed as exuberant wellbeing. Wellbeing can be linked to the culture of an organization and should be supported by genuineness, caring, and respect on the part of management. A...

2/3,K/29 (Item 1 from file: 249)
DIALOG(R)File 249:Mgt. & Mktg. Abs.
(c) 2007 Pira International. All rts. reserv.

00174026 Pira Acc. Num.: A30010714
Title: EMPLOYEE MORALE AND ITS IMPACT ON SERVICE: WHAT COMPANIES DO TO CREATE A POSITIVE SERVICE EXPERIENCE
Authors: Jerome L; Kleiner B H
Source: Managing Serv. Qual. vol. 5, no. 6, 1995, pp 21-25
ISSN: 0960-4529
Publication Year: 1995
Document Type: Journal Article
Record Type: ABSTRACT
Language: English

...Abstract: amusement parks in the USA, Universal Studios, Knott's Berry Farm and in particular, Disneyland, common and individual themes of customer service are discussed. The companies want friendly staff with excellent communication abilities. Disney uses peer interviews. Each of the companies provides orientation for new employees, Disney spending the most hours on such orientation. Areas covered include customer service, company culture and technical training. The elements of "Disney courtesy" training are described. Positive customer service provision...

...programme. Some of the companies' services to employees are exemplified. Employee satisfaction and morale is assessed by all three organisations through employee surveys. (5 ref)

2/3,K/30 (Item 1 from file: 258)
DIALOG(R)File 258:AP News Jul
(c) 2007 Associated Press. All rts. reserv.

0016085546 IBED63A20D7D811DBA2B6F7DEF7482ADA (USE FORMAT 7 FOR FULLTEXT)
FL Amscot best places photo 03 21
Associated Press
Wednesday, March 21, 2007 T18:07:18Z
JOURNAL CODE: AP LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 570

...I know all Amscot

associates take pride in the fact that we work for a company recognized as one

of the best in our region."

This marks the second consecutive year...

...work environments that attract and retain employees through

a combination of benefits, working conditions and company culture. Companies were evaluated based on two kinds of information collected. Each

company completed an overall questionnaire about retirement plans, health

insurance, profit sharing or stock options, performance-based reviews, employee training...

...perks such as parking, child care, subsidized

transportation or tuition reimbursement.

Employees then responded to questionnaires, addressing how the company

encourages, supports and recognizes achievement; open communication; whether

compensation is fair; and relationships with co...

...supervisors. They also were asked to describe their favorite or least favorite

things about the company , and comment further if desired.

Results were analyzed and scored by assigning points to each question, and weighing them according to emphasis on creativity, flexibility and collegiality. Common themes among the top companies focused on work-life

balance; respect and caring for employees; recognition...

...money transfer services

and money orders through its wholly owned division, Amscot International Money

Order Company . Amscot Financial currently operates 147 tax preparation offices and 147 retail financial service centers throughout...

2/3,K/31 (Item 2 from file: 258)
DIALOG(R)File 258:AP News Jul
(c) 2007 Associated Press. All rts. reserv.

0013367776 ICD95453053A611DB8382B52C42335B44 (USE FORMAT 7 FOR FULLTEXT)
HL:Quick respiratory virus test tests positive, Tm Bioscience reports@
Associated Press
Wednesday, October 4, 2006 T12:42:38Z
JOURNAL CODE: AP LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 240

...six hours, while the current routine takes two to 10 days.

Additionally, Tm said the study indicates ID-Tag can detect viruses not generally tested for in routine DFA/ culture assessments .

The test finding was based on comparing 4,460 results from patient samples.

"When a...

...Greg Hines: "We have reset the bar in viral infection management."

Tm said early trial feedback "required a performance-enhancing design change" for virus detection, and analysis of trial results "has identified the need for additional sites for the sampling of less common organisms and, in response to FDA requirements, further site-to-site comparability to accommodate the test enhancement."

The company is aiming for commercial availability in Europe during the current quarter and in North America...

2/3,K/32 (Item 1 from file: 484)
DIALOG(R)File 484:Periodical Abs Plustext
(c) 2007 ProQuest. All rts. reserv.

05782289 SUPPLIER NUMBER: 117543599 (USE FORMAT 7 OR 9 FOR FULLTEXT)
An investigation of quality culture development in UK industry
Adebanjo, Dotun; Kehoe, Dennis
International Journal of Operations & Production Management (IJO), v19 n7
, p633
1999
ISSN: 0144-3577 JOURNAL CODE: IJO
DOCUMENT TYPE: Feature
LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 4919

TEXT:

... taking an active part in its promotion.
Open corporate culture. The primary indication from the questionnaire survey was that TQ companies had been more successful at breaking down barriers within their...

...2, 32, 41) and a "flatter" management structure (Table I, activities 18, 34). The structured interviews showed that a successful breakdown of departmental barriers was largely due to management encouragement.

Culture change agents

At the literature review stage, the study identified a range of prospective change activities, which were classified into five groups of change...

...associated with cultural success but that the change activities associated with these themes differed from company to company. For example "encouragement" was identified as a common theme with successful companies, but Table III shows that the different companies had differing ways of encouraging their employees. The survey results suggest that these common themes such as "encouragement" represent the major agents in culture change. More quality culture change agents were identified from the survey of participating companies than were identified from the...

...modified these "generic" change agents into "specific" change agents that were particular to the quality culture elements concerned. The modification is illustrated in Figure 3. For example, the literature survey showed that motivation was necessary to achieve culture change but was unspecific about the form(s) of motivation most suitable for quality culture change. However, the study identified certain factors, such as education, training, involvement, encouragement and recognition, as change agents specific...

...of motivation. The literature review change agents were identified at the developmental stage of the study while the research survey change agents were identified during the integration of the various components...

2/3,K/33 (Item 2 from file: 484)
DIALOG(R)File 484:Periodical Abs Plustext
(c) 2007 ProQuest. All rts. reserv.

04391712 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Improving quality in general practice: Qualitative case study of barriers
faced by health authorities

Marshall, Martin N

British Medical Journal (International) (BMJ), v319 n7203, p164-167, p.4

Jul 17, 1999

ISSN: 0959-8146 JOURNAL CODE: IBMJ

DOCUMENT TYPE: Feature

LANGUAGE: English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 3294

TEXT:

... were asked to recommend others in the same health authority who might contribute to the study No further interviews were conducted once all available staff had been interviewed and new themes were no longer emerging. Interviews lasted 30-75 minutes, and detailed field notes were kept Most of the interviews were not audiotaped because this might inhibit openness.

(Table Omitted)

Captioned as: Box 1

In addition to the interviews , I collected data from the health authorities' annual reports and the director of public health...

...3 and the minutes of open health authority meetings from the previous two years. The culture of the authority was inferred by observing the way that individuals and departments related to each other and to their organisation and their attitude to their roles and responsibilities.4

I conducted a thematic analysis of the data,5,6 identifying themes by a process of repeated review of both the interview and the observational data in the field notes and written reports. Then I assessed the reliability of the analysis by triangulating the data collected from different sources-to add weight to common themes and to identify inconsistencies-and by sending the author's interpretation to all participants and...

2/3,K/34 (Item 3 from file: 484) Susie

DIALOG(R)File 484:Periodical Abs Plustext

(c) 2007 ProQuest. All rts. reserv.

02087807 (USE FORMAT 7 OR 9 FOR FULLTEXT)

4 reviews on organizational culture -- Cultures in Organizations: Three
Perspectives by Joanne Martin

Schein, Edgar H

Administrative Science Quarterly (ASQ), v39 n2, p339-342, p.4

Jun 1994

ISSN: 0001-8392 JOURNAL CODE: ASQ

DOCUMENT TYPE: Book Review-Mixed

LANGUAGE: English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 1573 LENGTH: Long (31+ col inches)

TEXT:

... the integrationist ilk in particular fail to appreciate the political implications of what they are studying , or rather are not studying .

Martin illustrates the three perspectives by reviewing various

researches on organizational culture and showing how a given company that she and various colleagues studied can be viewed from each of these perspectives, leading to quite different conclusions about the same company. Martin quotes from interviews with various managers and employees and reports their perceptions around the three most common themes that emerged in the interviews --egalitarianism, emphasis on innovation, and concern for employee welfare. To illustrate the integration perspective, Martin...

2/3,K/35 (Item 1 from file: 647)
DIALOG(R)File 647:CMP Computer Fulltext
(c) 2007 CMP Media, LLC. All rts. reserv.

00611735 CMP ACCESSION NUMBER: EBN19881128S0631
DR. HAROLD E. FEARON - Global Sourcing The dollar amount of purchases U.S. firms make outside North America... (626)
ELECTRONIC BUYERS' NEWS, 1988, n 626
PUBLICATION DATE: 881128
JOURNAL CODE: EBN LANGUAGE: English
RECORD TYPE: Fulltext
SECTION HEADING: 626PM39
WORD COUNT: 2276

... to teach ethical values to students. "Professional Ethics," by Bonnie Sullivan, stressed the need to evaluate a job applicant's ethical standards during the interview process. She also stressed the importance of formulating a company "standard of conduct" and maintaining an ethical environment.

Purchasing professionals have long been concerned over...

...of their firm's expenditures. The pressures on an individual buyer in today's materialistic culture are enormous. The authors cited above are to be commended for their attempts to bring...
...business environment, safeguards in the purchasing process also need to be developed and used.

One common response of organizations concerned about fraud and other unethical practices is to institute a pre-purchase...

2/3,K/36 (Item 1 from file: 990)
DIALOG(R)File 990:NewsRoom Current
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1379584236 17N72L8C
Q1 2007 Integra Bank Corporation Earnings Conference Call - Final
FD Wire
Tuesday, April 17, 2007
JOURNAL CODE: BCDI LANGUAGE: English RECORD TYPE: Fulltext
DOCUMENT TYPE: Newswire
WORD COUNT: 5,963

...quarter and our return on equity was 12.6%.

We are in the process of evaluating recently issued accounting standards that we may elect to early adopt. Martin will discuss these in more detail but if our evaluation results in the early adoption of these standards,

the financial results that I outlined will...

...open positions and grow in new and existing markets. We continue to improve our sales culture and receive positive feedback from customers on the quality of our service. As we go around our Company and talk with employees, our common theme is for Integra to acquire more customers and do more with them. In fact, that...

2/3,K/37 (Item 2 from file: 990)
DIALOG(R)File 990:NewsRoom Current
(c) 2007 Dialog. All rts. reserv.

1355552262 17LR1M15
The Four-Quadrant Leadership Team
Phillips, Donald A
Phillips, Robyn S
School Administrator, v3, n64, p42
Thursday, March 1, 2007
JOURNAL CODE: ANDV LANGUAGE: English RECORD TYPE: Fulltext
DOCUMENT TYPE: Trade Journal ISSN: 0036-6439
WORD COUNT: 3,449

...positions are filled with Quadrant 4 types who clearly will not move up, the overall organization will struggle with continuity and succession planning. In many cases, the best option is to...

...helping profession and believe in positive input. This belief system carries over to how we evaluate and give feedback to colleagues. We tend to highlight strengths and hesitate to offer feedback in areas needing attention that could help the individual grow.

This becomes problematic when an...needing development. This is unfair to our administrative team members. They deserve fair and honest feedback given in the spirit of helping them grow professionally.

Our experience has been almost a sense of relief when honest feedback is given. The common response is that, "I didn't like hearing what you said, but I appreciate your honesty and forthrightness and desire to help me improve."

A Balancing Act

In Quadrant 1, an organization has a healthy tension between results and relationships, with an ebb and flow between the...

...balance the leadership team - that is, balancing results with relationships.

Many leadership teams have a culture that leans more heavily either toward Quadrant 2 (results) or toward Quadrant 3 (relationships). In...

...that emphasize relationships may feel like one big happy family with good vibrations permeating the organization but little real progress being made.

On the other hand, organizations in which the predominant culture emphasizes results, the organization may suffer from lack of attention to

relationships and low morale and once again produce...

2/3,K/38 (Item 1 from file: 991)
DIALOG(R)File 991:NewsRoom 2006
(c) 2007 Dialog. All rts. reserv.

1278596644 17FX2YE3
Quick respiratory virus test tests positive, Tm Bioscience reports
Canadian Press
Wednesday, October 4, 2006
JOURNAL CODE: BFFI LANGUAGE: English RECORD TYPE: Fulltext
DOCUMENT TYPE: Newswire
WORD COUNT: 253

...six hours, while the current routine takes two to 10 days.

Additionally, Tm said the study indicates ID-Tag can detect viruses not generally tested for in routine DFA/ culture assessments .

The test finding was based on comparing 4,460 results from patient samples.

``When a...

...Greg Hines: ``We have reset the bar in viral infection management.''

Tm said early trial feedback ``required a performance-enhancing design change'' for virus detection, and analysis of trial results ``has identified the need for additional sites for the sampling of less common organisms and, in response to FDA requirements, further site-to-site comparability to accommodate the test enhancement.''

The company is aiming for commercial availability in Europe during the current quarter and in North America...

2/3,K/39 (Item 1 from file: 996)
DIALOG(R)File 996:NewsRoom 2000-2001
(c) 2007 Dialog. All rts. reserv.

0378023909 15PN0RC4
Work-related learning as a care value: An Iowa perspective
Westbrook, Thomas S
Human Resource Development Quarterly, v12, n3, p301
Monday, December 31, 2001
JOURNAL CODE: AERD LANGUAGE: ENGLISH RECORD TYPE: Fulltext
DOCUMENT TYPE: Scholarly Journal ISSN: 1044-8004
WORD COUNT: 5,952

...future responsibility, and provides greater satisfaction in work" (p. 6). For the purpose of this study , work-related learning was defined as the formal and informal education and training individuals undertake at work or at home to assist them in their current or future employment.

A company 's core values may be defined by asking the question, "How do we want to...

...Basic values in a corporation show "what is rewarded and what is sanctioned in the organization " (Hersey, Blanchard, and Johnson, 1996, p. 549).

Definitions of organizational culture vary, but there are common themes . For Lahiry (1994), " Culture represents the values, beliefs, and expectations shared by its members ... exerts pressure on its members to conform to shared codes... [and] shapes people's behaviors" (p. 50).

Methodology

This study served as an optional graded class project in a graduate adult education class facilitated by...

...interactive telecommunications system at eight locations in Iowa.

Following a review of the literature, a questionnaire that was constructed by one of the authors was administered and analyzed during the fall...

2/3,K/40 (Item 2 from file: 996)
DIALOG(R)File 996:NewsRoom 2000-2001
(c) 2007 Dialog. All rts. reserv.

0283042578 15HQ19LK

The process and the pitfalls of semi-structured interviews

Harvey-Jordan, Stephanie

Community Practitioner, v74, n6, p219

Saturday, June 30, 2001

JOURNAL CODE: AMFN LANGUAGE: ENGLISH RECORD TYPE: Fulltext

DOCUMENT TYPE: Trade Journal ISSN: 1462-2815

WORD COUNT: 2,438

...many useful lessons were learnt. It was clear that in order to improve the whole interview process thorough attention needs to be taken both in organisation as well as the research process prior to the interview , during the interview and following it.

Transcription

Transcribing is the procedure for producing a written version of the interview . Even if someone else undertakes the audio-typing, it is essential to listen to the tapes yourself. The tone and inflection of the interviewee are good indicators of a whole range of feelings or meanings. Transcribing is also a...

...analysis

Content analysis' is undertaken by identifying concepts, placing into categories and developing these into common themes , using a systematic approach. This can be achieved by using computer software package such as ...

...using index cards was used. Concepts and categories were placed on these and, eventually, all common themes were located on the same card but referenced to each concept.

For example, one theme...

...the `facilitating factors to undertake public health practice' which related to the concepts of organisational culture , management and administrative support. Hancock,⁵ Mathers⁶ and Denscombe⁷ provide useful practical approaches to content...

...any possible error and bias and so strengthen both the validity and reliability of the study . This can be done by maintaining meticulous records of interviews and observations, and documenting the process of analyses in detail so that the process can...

...analysis by independent observers. The reliability of analysis can be enhanced by organising an independent assessment of transcripts by additional skilled qualitative researchers and comparing agreement between the raters.⁸

In...

?

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S2 119 RD (unique items)

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>>> or undefined in one or more files.

Processing

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Processing

Processed 50 of 55 files ...

Processing

Completed processing all files

119 S2

124089394 PY>2001

S3 92 S2 NOT PY>2001

? rd

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>>>Duplicate detection is not supported for File 120.

>>>Duplicate detection is not supported for File 137.

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>>>Record 440:11473714 incomplete bibliographic data - record retained in RD set

>>>Record 440:11380625 incomplete bibliographic data - record retained in RD set

>>>Record 440:10838496 incomplete bibliographic data - record retained in RD set

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>>>Record 440:6512501 incomplete bibliographic data - record retained in RD set

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S2	119	RD (unique items)
S3	92	S2 NOT PY>2001
S4	92	RD (unique items)

? t4/3,k/all

4/3,K/1 (Item 1 from file: 1)
DIALOG(R)File 1:ERIC
(c) format only 2007 Dialog. All rts. reserv.

0005837169 ERIC NO.: EJ283413
Management of Contract Organizations Specializing in State and Local
Evaluation Projects .
Nassif, Paula M.; Rubinstein, Sherry A.
New Directions for Program Evaluation, n18 p69-78 Jun 1983

June 1983 (19830600)

Management of Contract Organizations Specializing in State and Local
Evaluation Projects .

4/3,K/2 (Item 1 from file: 2)
DIALOG(R)File 2:INSPEC
(c) 2007 Institution of Electrical Engineers. All rts. reserv.

05436283 INSPEC Abstract Number: C9308-0230-005
Title: How do organizations evaluate and control information systems
investments? Recent UK survey evidence
Author(s): Willcocks, L.; Lester, S.
Author Affiliation: Oxford Inst. of Inf. Manage., Templeton Coll., UK
Journal: IFIP Transactions A (Computer Science and Technology)
vol.A-24 p.15-39
Publication Date: 1993 Country of Publication: Netherlands
CODEN: ITATEC ISSN: 0926-5473
Conference Title: Human, Organizational and Social Dimensions of
Information Systems Development. IFIP WG8.2 Working Group
Conference Date: 17-19 May 1993 Conference Location: Noordwijkerhout,
Netherlands
Language: English
Subfile: C

Title: How do organizations evaluate and control information systems
investments? Recent UK survey evidence

4/3,K/3 (Item 1 from file: 6)
DIALOG(R)File 6:NTIS
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0092007 NTIS Accession Number: AD-615 762/XAB
The Similarity of Campus Student Organizations Assessed Through a
Hierarchical Grouping Procedure
Findikyan, N. ; Sells, S. B.
Institute of Behavioral Research Texas Christian Univ Fort Worth
Corp. Source Codes: 888888888
Report No.: TR-6
Apr 65 2p
Journal Announcement: USGRDR6514
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4/3,K/4 (Item 1 from file: 7)
DIALOG(R)File 7:Social SciSearch(R)
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03680804 Genuine Article#: 483XX No. References: 158
Title: When plans change: Examining how people evaluate timing changes
in work organizations
Author(s): Blount S (REPRINT); Janicik GA
Corporate Source: NYU, Stern Sch Business, New York//NY/10006 (REPRINT);
NYU, Stern Sch Business, New York//NY/10006
Journal: ACADEMY OF MANAGEMENT REVIEW, 2001, V26, N4 (OCT), P566-585
Publisher: ACAD MANAGEMENT, PACE UNIV, PO BOX 3020, 235 ELM RD, BRIARCLIFF
MANOR, NY 10510-8020 USA
ISSN: 0363-7425
Language: English Document Type: Review
(ABSTRACT AVAILABLE)

Title: When plans change: Examining how people evaluate timing changes
in work organizations

4/3,K/5 (Item 2 from file: 7)
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03454134 Genuine Article#: 300KB No. References: 23
Title: Assessing the quality status of research organizations - How
to measure, control and improve performance through R&D
Author(s): Endres A (REPRINT)
Corporate Source: UNIV TAMPA, CTR QUAL/TAMPA//FL/33606 (REPRINT); UNIV
TAMPA, DEPT MANAGEMENT/TAMPA//FL/33606
Journal: QUALITY PROGRESS, 2000, V33, N4 (APR), P51-56
Publisher: AMER SOC QUALITY CONTROL-ASQC, ASQC MEMBERSHIP MANAGER 611 E.
WISCONSIN AVENUE, MILWAUKEE, WI 53202
ISSN: 0033-524X
Language: English Document Type: Article

Title: Assessing the quality status of research organizations - How
to measure, control and improve performance through R&D

4/3,K/6 (Item 3 from file: 7)
DIALOG(R)File 7:Social SciSearch(R)
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03448619 Genuine Article#: 295UE No. References: 4
Title: Results: How to assess performance, learning, and perceptions in
organizations - Swanson, RA, Holton, EF
Author(s): Surface E (REPRINT)
Corporate Source: N CAROLINA STATE UNIV, /RALEIGH//NC/27695 (REPRINT)
Journal: PERSONNEL PSYCHOLOGY, 2000, V53, N1 (SPR), P236-240
Publisher: PERSONNEL PSYCHOLOGY INC, 745 HASKINS ROAD, SUITE A, BOWLING
GREEN, OH 43402
ISSN: 0031-5826
Language: English Document Type: Book Review

Title: Results: How to assess performance, learning, and perceptions in
organizations - Swanson, RA, Holton, EF

4/3,K/7 (Item 4 from file: 7)

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03438072 Genuine Article#: 287NG No. References: 1
Title: Results - How to assess performance, learning, and perceptions
in organizations - Swanson,RA, Holton,EF
Author(s): ANONYMOUS
Journal: HUMAN RESOURCE MANAGEMENT, 2000, V39, N1 (SPR), P108-108
Publisher: JOHN WILEY & SONS INC, 605 THIRD AVE, NEW YORK, NY 10158-0012
ISSN: 0090-4848
Language: English Document Type: Book Review

Title: Results - How to assess performance, learning, and perceptions
in organizations - Swanson,RA, Holton,EF

4/3,K/8 (Item 5 from file: 7)
DIALOG(R)File 7:Social SciSearch(R)
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03064772 Genuine Article#: XH327 No. References: 1
Title: The 8 practices of exceptional companies: How organizations make
the most of their human assess - FitzEnz,J
Author(s): Cohen S
Journal: TRAINING & DEVELOPMENT, 1997, V51, N6 (JUN), P53-54
Publisher: AMER SOC TRAINING DEVELOPMENT, 1640 KING ST, BOX 1443,
ALEXANDRIA, VA 22313-2043
ISSN: 1055-9760
Language: English Document Type: Book Review

Title: The 8 practices of exceptional companies: How organizations make
the most of their human assess - FitzEnz,J

4/3,K/9 (Item 6 from file: 7)
DIALOG(R)File 7:Social SciSearch(R)
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02767288 Genuine Article#: RE188 No. References: 28
Title: DO ASSESSMENT DEVELOPMENT CENTERS USE OPTIMUM EVALUATION
PROCEDURES - A SURVEY OF PRACTICE IN UK ORGANIZATIONS
Author(s): BOYLE S; FULLERTON J; WOOD R
Corporate Source: PEARN KANDOLA,76 BANBURY RD/OXFORD OX2 6JT//ENGLAND/
Journal: INTERNATIONAL JOURNAL OF SELECTION AND ASSESSMENT, 1995, V3, N2 (APR), P132-140
ISSN: 0965-075X
Language: ENGLISH Document Type: ARTICLE

Title: DO ASSESSMENT DEVELOPMENT CENTERS USE OPTIMUM EVALUATION
PROCEDURES - A SURVEY OF PRACTICE IN UK ORGANIZATIONS

4/3,K/10 (Item 1 from file: 10)
DIALOG(R)File 10:AGRICOLA
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2193302 83791948 Holding Library: AGL; AGL

Description study of selected national youth serving organizations / prepared for the Extension Evaluation Project conducted by the Science and Education Administration--Extension, U.S.D.A. ; (prepared by Dan James). -

James, Dan.

(Washington, D.C.?) , Science and Education Administration/Extension, U.S. Dept. of Agriculture , 1979.

iii, 131 p. : ill. ; 28 cm.

NAL: MLCM 83/1003

Language: English

Description study of selected national youth serving organizations / prepared for the Extension Evaluation Project conducted by the Science and Education Administration--Extension, U.S.D.A. ; (prepared by Dan...

4/3,K/11 (Item 1 from file: 11)

DIALOG(R)File 11:PsycINFO(R)

(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016137 2001-06195-015

Virtual teams: Implications for e-leadership and team development

SERIES TITLE: Applied in psychology.

AUTHOR: Avolio, Bruce J.; Kahai, Surinder; Dumdum, Rex; Sivasubramaniam, Nagaraj

AUTHOR AFFILIATION: Binghamton U--Ctr for Leadership Studies--Binghamton--NY--US

BOOK SOURCE: London, Manuel (Ed); How people evaluate others in organizations .

, 337-358 , xxiii, 397, 2001

PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

4/3,K/12 (Item 2 from file: 11)

DIALOG(R)File 11:PsycINFO(R)

(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016136 2001-06195-014

Group dynamics and shared mental model development

SERIES TITLE: Applied in psychology.

AUTHOR: Fiore, Stephen M.; Salas, Eduardo; Cannon-Bowers, Janis A.

AUTHOR AFFILIATION: U Central Florida--Team Research Lab--Orlando--FL--US

BOOK SOURCE: London, Manuel (Ed); How people evaluate others in organizations .

, 309-336 , xxiii, 397, 2001

PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

4/3,K/13 (Item 3 from file: 11)

DIALOG(R)File 11:PsycINFO(R)

(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016135 2001-06195-013

Frame attribution and positional framing in negotiation
SERIES TITLE: Applied in psychology.
AUTHOR: Casey, Jeff T.
AUTHOR AFFILIATION: State U New York--Stony Brook--NY--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 295-307 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

4/3,K/14 (Item 4 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016134 2001-06195-012
Cultural frames and values affecting employment practices
SERIES TITLE: Applied in psychology.
AUTHOR: Raghuram, Sumita
AUTHOR AFFILIATION: Fordham U--New York--NY--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 279-294 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

4/3,K/15 (Item 5 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016133 2001-06195-011
Understanding, assessing, and intervening with problem employees
SERIES TITLE: Applied in psychology.
AUTHOR: Strassberg, Zvi
AUTHOR AFFILIATION: State U New York--Dept of Psychology--Stony Brook--NY--
US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 253-273 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

4/3,K/16 (Item 6 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016132 2001-06195-010
Coaching in organizations
SERIES TITLE: Applied in psychology.
AUTHOR: Smither, James W.; Reilly, Susanne P.
AUTHOR AFFILIATION: LaSalle U--Management Dept--Philadelphia--PA--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in

organizations .
, 221-252 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

4/3,K/17 (Item 7 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016131 2001-06195-009
Training effectiveness: Assessing training needs, motivation, and
accomplishments
SERIES TITLE: Applied in psychology.
AUTHOR: Kraiger, Kurt; Aguinis, Herman
AUTHOR AFFILIATION: U Colorado--Ctr for Applied Psychology--Denver--CO--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 203-219 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

4/3,K/18 (Item 8 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016130 2001-06195-008
Leadership and perceiver cognition: Moving beyond first order constructs
SERIES TITLE: Applied in psychology.
AUTHOR: Brown, Douglas J.; Lord, Robert G.
AUTHOR AFFILIATION: U Waterloo--Canada
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 181-202 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

4/3,K/19 (Item 9 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016129 2001-06195-007
Multisource feedback ratings; What do they really measure?
SERIES TITLE: Applied in psychology.
AUTHOR: Mount, Michael K.; Scullen, Steven E.
AUTHOR AFFILIATION: U Iowa--Tippie Coll of Business, Dept of Management &
Organizations--IA--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 155-176 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

4/3,K/20 (Item 10 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016128 2001-06195-006
Performance appraisal: Person perception processes and challenges
SERIES TITLE: Applied in psychology.
AUTHOR: Barnes-Farrell, Janet L.
AUTHOR AFFILIATION: U Connecticut--CT--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 135-153 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

4/3,K/21 (Item 11 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016127 2001-06195-005
The role of dimensions and exercises in assessment center judgments
SERIES TITLE: Applied in psychology.
AUTHOR: Sackett, Paul R.; Tuzinski, Kathleen A.
AUTHOR AFFILIATION: U Minnesota--MN--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 111-129 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

4/3,K/22 (Item 12 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016126 2001-06195-004
Executive promotion and selection
SERIES TITLE: Applied in psychology.
AUTHOR: Sessa, Valerie I.
AUTHOR AFFILIATION: Ctr for Creative Leadership--Greensboro--NC--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 91-110 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

4/3,K/23 (Item 13 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016125 2001-06195-003

Person perception in employment interviews

SERIES TITLE: Applied in psychology.

AUTHOR: Parsons, Charles K.; Liden, Robert C.; Bauer, Talya N.

AUTHOR AFFILIATION: Georgia Inst of Technology--DuPree Coll of Management--GA--US

BOOK SOURCE: London, Manuel (Ed); How people evaluate others in organizations .

, 67-90 , xxiii, 397, 2001

PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

4/3,K/24 (Item 14 from file: 11)

DIALOG(R)File 11:PsycINFO(R)

(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016124 2001-06195-002

Causes and consequences of stereotypes in organizations

SERIES TITLE: Applied in psychology.

AUTHOR: Operario, Don; Fiske, Susan T.

AUTHOR AFFILIATION: U California--San Francisco--CA--US

BOOK SOURCE: London, Manuel (Ed); How people evaluate others in organizations .

, 45-62 , xxiii, 397, 2001

PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

4/3,K/25 (Item 15 from file: 11)

DIALOG(R)File 11:PsycINFO(R)

(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016123 2001-06195-001

Person perception in organizations: An overview of the field

SERIES TITLE: Applied in psychology.

AUTHOR: Klimoski, Richard J.; Donahue, Lisa M.

AUTHOR AFFILIATION: George Mason U--Ctr for Behavioral & Cognitive Studies--VA--US

BOOK SOURCE: London, Manuel (Ed); How people evaluate others in organizations .

, 5-43 , xxiii, 397, 2001

PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

4/3,K/26 (Item 16 from file: 11)

DIALOG(R)File 11:PsycINFO(R)

(c) 2007 Amer. Psychological Assn. All rts. reserv.

0002672980 1998-95017-089

The meaning of work for professional employees in public sector

client-focused organizations : A concept definition and an assessment

of how it informs research on commitment to work
AUTHOR: Wilber, Frances Lane
AUTHOR AFFILIATION: The Florida State U--US
JOURNAL: Dissertation Abstracts International Section A: Humanities and
Social Sciences, Vol 59(3-A), 0955, Sep, 1998
PUBLISHER: ProQuest Information & Learning--US

The meaning of work for professional employees in public sector
client-focused organizations : A concept definition and an assessment
of how it informs research on commitment to work

4/3,K/27 (Item 1 from file: 13)
DIALOG(R)File 13:BAMP
(c) 2007 The Gale Group. All rts. reserv.

00741230 Supplier Number: 24872495 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Board Leadership for Patient Safety: New JCAHO Standards
(Health care boards need to evaluate how prepared their organizations
are for implementation of new JCAHO standards on patient safety)
Article Author(s): Reinbold, Opal
Trustee, v 54, n 6, p 35
June 2001
DOCUMENT TYPE: Journal ISSN: 0041-3674 (United States)
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 662

(Health care boards need to evaluate how prepared their organizations
are for implementation of new JCAHO standards on patient safety)

4/3,K/28 (Item 2 from file: 13)
DIALOG(R)File 13:BAMP
(c) 2007 The Gale Group. All rts. reserv.

00592458 Supplier Number: 24400718
A Survey of the Cost of Nonquality to a Nation's Economy: The Israeli
Experience
(Israel conducted a national quality improvement program in 1993-96,
focusing on the cost of nonquality, and developing a strategy for
improving quality through annual assessments and targeted projects
in large organizations)
Article Author(s): Zonnenshain, Avigdor; Naveh, Eitan; Halevy, Avner
Quality Progress, v 31, n 10, p 93-97
October 1998
DOCUMENT TYPE: Journal; Case study ISSN: 0033-524x (United States)
LANGUAGE: English RECORD TYPE: Abstract

...(focusing on the cost of nonquality, and developing a strategy for
improving quality through annual assessments and targeted projects
in large organizations)

4/3,K/29 (Item 3 from file: 13)
DIALOG(R)File 13:BAMP
(c) 2007 The Gale Group. All rts. reserv.

00583897 Supplier Number: 24324174 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Business Tackles Data Privacy--Policies declare who owns data and how
information can be used
(Experts from the information technology and privacy fields recently met to
discuss the results of an Information Week survey which evaluated how
organizations are handling data privacy issues; according to the
survey, only 21% of the companies responding now have a written privacy
policy)
Information Week, p 14SS-22SS
July 13, 1998
DOCUMENT TYPE: Journal; Interview & speech; Survey ISSN: 8750-6874 (United States)
LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 2890

...(and privacy fields recently met to discuss the results of an
Information Week survey which evaluated how organizations are
handling data privacy issues; according to the survey, only 21% of the
companies responding...
)

4/3,K/30 (Item 4 from file: 13)
DIALOG(R)File 13:BAMP
(c) 2007 The Gale Group. All rts. reserv.

00508012 Supplier Number: 23568723 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Value chain analysis for assessing competitive advantage
(Discussion of value chain analysis, how it helps organizations assess
competitive advantage; how to organize, analyze value chain
information)
CMA- the Management Accounting Magazine, v 70, n 6, p 28
July 1996
DOCUMENT TYPE: Journal (Canada)
LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 753

(Discussion of value chain analysis, how it helps organizations assess
competitive advantage; how to organize, analyze value chain
information)

4/3,K/31 (Item 1 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

02112710 66091057
Results: How to Assess Performance, Learning, and Perceptions in
Organizations
Bastiaens, Theo J
Human Resource Development Quarterly v11n4 PP: 414-417 Winter 2000
ISSN: 1044-8004 JRNL CODE: HRD

Results: How to Assess Performance, Learning, and Perceptions in
Organizations

4/3,K/32 (Item 2 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

01881233 05-32225
Results: How to Assess Performance, Learning, and Perceptions in
Organizations
Marcum, James W
National Productivity Review v18n4 PP: 74 Autumn 1999
ISSN: 0277-8556 JRNL CODE: NLP

Results: How to Assess Performance, Learning, and Perceptions in
Organizations

4/3,K/33 (Item 3 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

00955722 96-05115
Assessing the innovativeness of organizations and its antecedents:
Project Innovstrat
Avlonitis, Gerge J; Kouremenos, Athanassios; Tzokas, Nicos
European Journal of Marketing v28n11 PP: 5-28 1994
ISSN: 0309-0566 JRNL CODE: EJM
WORD COUNT: 7495

Assessing the innovativeness of organizations and its antecedents:
Project Innovstrat

4/3,K/34 (Item 4 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

00183738 82-25299
Re- Evaluating DP Organizations - Part I: How to Organize the ''New''
DP Department
McFarlane, Graham
Canadian Datasystems v14n6 PP: 80-82 Jun 1982
ISSN: 0008-3364 JRNL CODE: CAD

Re- Evaluating DP Organizations - Part I: How to Organize the ''New''
DP Department

4/3,K/35 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2007 The Gale Group. All rts. reserv.

09005783 Supplier Number: 78423129 (USE FORMAT 7 FOR FULLTEXT)
Businesses Can Use New Risk Assessment Techniques to Harden Their
Organizations Against Terrorist Threats.
PR Newswire, p2600
Sept 20, 2001
Language: English Record Type: Fulltext
Document Type: Newswire; Trade

Word Count: 709

Businesses Can Use New Risk Assessment Techniques to Harden Their
Organizations Against Terrorist Threats.

4/3,K/36 (Item 1 from file: 26)
DIALOG(R)File 26:Foundation Directory
(c) 2007 Foundation Center. All rts. reserv.

00084018

ID NO. UNIT111 EI NO. 131562656
United Hospital Fund
Empire State Bldg., 350 5th Ave., 23rd Fl.
New York, NY 10118-2300
(212) 494-0700

PRESENT STATUS: Active

GOVERNING BODY/EXECUTIVE STAFF:

Officers and Directors:* J. Barclay Collins II*, Chair.; William M. Evarts, Jr.*, Vice-Chair.; Patricia S. Levinson*, Vice-Chair.; James R. Tallon, Jr.*, Pres.; David A. Gould*, Sr. V.P., Progs.; Sally J. Rogers*, Sr. V.P., Comms. and Devel.; Sheila M. Abrams*, V.P., Admin. and Finance; Deborah E. Halper*, V.P., Ed. and Prog. Initiatives; Mary C. Johnson*, V.P., Comms.; Paula Wilson*, V.P., Policy; Stephanie L. Davis*, Corp. Secy.; Derrick D. Cephas*, Treas.; Richard Bagger; Jo Ivey Boufford, M.D.; Rev. John E. Carrington; Derrick D. Cephas; Ernest J. Collazo

STAFF: 65

WRITE: Grants Mgr.

...GRANTMAKING PROGRAMS: Health Care Improvement Grants: Grants are awarded to non-profit organizations to develop and evaluate innovative health care projects and conduct research and analysis of significant health systems issues that will shape the future...

4/3,K/37 (Item 2 from file: 26)
DIALOG(R)File 26:Foundation Directory
(c) 2007 Foundation Center. All rts. reserv.

00003361

ID NO. ARKA411 EI NO. 710459112
Arkansas Humanities Council
10800 Financial Centre Pkwy., Ste. 465
Little Rock, AR 72211-3542
(501) 221-0091

PRESENT STATUS: Active

GOVERNING BODY/EXECUTIVE STAFF:

Officers and Directors:* Barbara Heffington*, Chair.; Leslie Belden*, Vice-Chair.; Karen Norton*, Secy.; Kris Katrosh*, Treas.; Robert Bailey, Exec. Dir.; Maureen Alldredge; Chris Allen; Trey Berry

STAFF: 4

WRITE: Robert Bailey, Exec. Dir.

...PURPOSE AND ACTIVITIES: cultivates understanding, appreciation, and use of the humanities in Arkansas by awarding grants to nonprofit organizations to plan, conduct, and evaluate educational projects in the humanities for Arkansas residents. Grants are given as Major

Grants (over \$1,000...

4/3,K/38 (Item 1 from file: 27)
DIALOG(R)File 27:Foundation Grants Index
(c) 2007 Foundation Center. All rts. reserv.

4268409
ID NO. MOTT001
FOUNDATION NAME: Charles Stewart Mott Foundation
FOUNDATION STATE: MI GEOGRAPHIC FOCUS: I (International)
RECIPIENT: ActionAid, London, England
AMOUNT: \$30,000 YEAR AUTHORIZED: 2001
LOCATION OF ACTIVITY: Non US
SOURCE: 01/01-11/01 Grants list

ABSTRACT: For Bretton Woods Project , which will assess current communication approaches of organizations working in many countries on reform of international financial institutions

4/3,K/39 (Item 2 from file: 27)
DIALOG(R)File 27:Foundation Grants Index
(c) 2007 Foundation Center. All rts. reserv.

4264823
ID NO. PACK001
FOUNDATION NAME: The David and Lucile Packard Foundation
FOUNDATION STATE: CA GEOGRAPHIC FOCUS: I (International)
RECIPIENT: CIVICUS: World Alliance for Citizen Participation, DC
AMOUNT: \$34,750 YEAR AUTHORIZED: 2001
LOCATION OF ACTIVITY: International
SOURCE: 2001

ABSTRACT: For Global Survey of Civil Society Organizations : Assessing 9-11-01 and Its Aftermath project

4/3,K/40 (Item 3 from file: 27)
DIALOG(R)File 27:Foundation Grants Index
(c) 2007 Foundation Center. All rts. reserv.

3824348
ID NO. JOYC002
FOUNDATION NAME: The Joyce Foundation
FOUNDATION STATE: IL GEOGRAPHIC FOCUS: N (National)
RECIPIENT: National Center for Fair and Open Testing, Cambridge, MA
AMOUNT: \$260,000 YEAR AUTHORIZED: 1997
DURATION: 2-year grant
LOCATION OF ACTIVITY: US
SOURCE: 1997 Annual report

...ABSTRACT: develop Assessment Reform Network of national and regional school reform organizations to help local school organizations advocate for equitable student assessment procedures

4/3,K/41 (Item 4 from file: 27)
DIALOG(R)File 27:Foundation Grants Index
(c) 2007 Foundation Center. All rts. reserv.

3821768
ID NO. PEWC001
FOUNDATION NAME: The Pew Charitable Trusts
FOUNDATION STATE: PA GEOGRAPHIC FOCUS: N (National)
RECIPIENT: New England Environmental Policy Center, North Ferrisburg, VT
AMOUNT: \$122,500 YEAR AUTHORIZED: 1997
LOCATION OF ACTIVITY: US
SOURCE: 1997

ABSTRACT: For project to assess institutional capacity of marine
conservation organizations

4/3,K/42 (Item 1 from file: 34)
DIALOG(R)File 34:SciSearch(R) Cited Ref Sci
(c) 2007 The Thomson Corp. All rts. reserv.

07947202 Genuine Article#: 227CL No. References: 2
Title: Managed care organizations ' assessment of reimbursement for new
technology, procedures , and drugs
Author(s): Zarkowsky H (REPRINT)
Corporate Source: AETNA US HEALTHCARE, 21ST FLOOR F643, 100 N RIVERSIDE
PLAZA/CHICAGO//IL/60606 (REPRINT)
Journal: ARCHIVES OF PATHOLOGY & LABORATORY MEDICINE, 1999, V123, N8 (AUG)
, P677-679
ISSN: 0003-9985 Publication date: 19990800
Publisher: COLLEGE AMER PATHOLOGISTS, C/O KIMBERLY GACKI, 325 WAUKEGAN RD,
NORTHFIELD, IL 60093-2750
Language: English Document Type: ARTICLE (ABSTRACT AVAILABLE)

Title: Managed care organizations ' assessment of reimbursement for new
technology, procedures , and drugs

4/3,K/43 (Item 1 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
(c) 2007 ProQuest Info&Learning. All rts. reserv.

01501653 ORDER NO: AAD96-28137
A TRANSACTION COST FRAMEWORK FOR EVALUATING CONSTRUCTION PROJECT
ORGANIZATIONS (DELIVERY)
Author: LYNCH, THEODORE D.
Degree: PH.D.
Year: 1996
Corporate Source/Institution: THE PENNSYLVANIA STATE UNIVERSITY (0176)
Source: VOLUME 57/04-B OF DISSERTATION ABSTRACTS INTERNATIONAL.
PAGE 2730. 165 PAGES

A TRANSACTION COST FRAMEWORK FOR EVALUATING CONSTRUCTION PROJECT
ORGANIZATIONS (DELIVERY)

4/3,K/44 (Item 2 from file: 35)

DIALOG(R)File 35:Dissertation Abs Online
(c) 2007 ProQuest Info&Learning. All rts. reserv.

01278693 ORDER NO: AAD93-08317
STRATEGIC ASSESSMENT IN WAR: A BOUNDED RATIONALITY MODEL OF HOW
ORGANIZATIONS EVALUATE POLICY EFFECTIVENESS
Author: GARTNER, SCOTT SIGMUND
Degree: PH.D.
Year: 1992
Corporate Source/Institution: THE UNIVERSITY OF MICHIGAN (0127)
Source: VOLUME 53/11-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
PAGE 4079. 405 PAGES

STRATEGIC ASSESSMENT IN WAR: A BOUNDED RATIONALITY MODEL OF HOW
ORGANIZATIONS EVALUATE POLICY EFFECTIVENESS

4/3,K/45 (Item 3 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
(c) 2007 ProQuest Info&Learning. All rts. reserv.

1050915 ORDER NO: NOT AVAILABLE FROM UNIVERSITY MICROFILMS INT'L.
PROJECT EVALUATION PROCEDURES IN FIVE CANADIAN INTERNATIONAL
DEVELOPMENT SERVICE ORGANIZATIONS
Author: GALE, FREDERICK PETER ALAN
Degree: M.A.
Year: 1987
Corporate Source/Institution: CARLETON UNIVERSITY (CANADA) (0040)
Source: VOLUME 26/04 of MASTERS ABSTRACTS.
PAGE 376.

PROJECT EVALUATION PROCEDURES IN FIVE CANADIAN INTERNATIONAL
DEVELOPMENT SERVICE ORGANIZATIONS

4/3,K/46 (Item 4 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
(c) 2007 ProQuest Info&Learning. All rts. reserv.

211779 ORDER NO: AAD58-00551
AN ANALYSIS AND EVALUATION OF THE MARKETING ORGANIZATIONS , POLICIES,
AND PROCEDURES OF SELECTED ACCIDENT AND HEALTH INSURERS
Author: MCWHORTER, SUZANNE SCHIRMAN
Degree: PH.D.
Year: 1957
Corporate Source/Institution: THE OHIO STATE UNIVERSITY (0168)
Source: VOLUME 18/03 OF DISSERTATION ABSTRACTS INTERNATIONAL.
PAGE 863. 281 PAGES

AN ANALYSIS AND EVALUATION OF THE MARKETING ORGANIZATIONS , POLICIES,
AND PROCEDURES OF SELECTED ACCIDENT AND HEALTH INSURERS

4/3,K/47 (Item 5 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
(c) 2007 ProQuest Info&Learning. All rts. reserv.

109921 ORDER NO: NOT AVAILABLE FROM UNIVERSITY MICROFILMS INT'L.
AN EVALUATION OF TECHNIQUES FOR STUDYING COMMUNICATION IN SCHOOL
ORGANIZATIONS

Author: CULBERTSON, JACK ARTHUR
Degree: PH.D.
Year: 1956
Corporate Source/Institution: UNIVERSITY OF CALIFORNIA, BERKELEY (0028)
Source: VOLUME X1956
.

AN EVALUATION OF TECHNIQUES FOR STUDYING COMMUNICATION IN SCHOOL
ORGANIZATIONS

4/3,K/48 (Item 1 from file: 40)
DIALOG(R)File 40:Enviroline(R)
(c) 2007 Congressional Information Service. All rts. reserv.

00421351 ENVIROLINE NUMBER: 95-11588
Environmental Procedures of International Organizations : a Preliminary
Evaluation
Malik, Madhu, Purdue University, West Lafayette
Environ Prof v17, n2, p93(10)
Jun 95
JOURNAL ANNOUNCEMENT: 19950800
DOCUMENT TYPE: journal article LANGUAGE: English
(Full text available from Congressional Information Service at
1-800-227-2477.)

Environmental Procedures of International Organizations : a Preliminary
Evaluation

4/3,K/49 (Item 1 from file: 50)
DIALOG(R)File 50:CAB Abstracts
(c) 2007 CAB International. All rts. reserv.

0005466019 CAB Accession Number: 19841812220
Evaluation in aid organizations : a comparative study of how
development projects are evaluated.
Forss, K.
Reprint, Institute of International Business, Stockholm School of
Economics
(RP 83/1): p.22
Publication Year: 1983
Language: English Record Type: Abstract
Document Type: Miscellaneous

Evaluation in aid organizations : a comparative study of how
development projects are evaluated.

4/3,K/50 (Item 1 from file: 65)
DIALOG(R)File 65:Inside Conferences
(c) 2007 BLDSC all rts. reserv. All rts. reserv.

00823687 INSIDE CONFERENCE ITEM ID: CN008010109

Performance Evaluation and Firm Performance In Project Management Organizations

Pearce, J. W.; Owens, S. D.; Adams, J. R.; Mechling, G. W.

CONFERENCE: Leadership in a world of change-25th Annual seminar/symposium

PROCEEDINGS OF THE ANNUAL SEMINAR SYMPOSIUM- PROJECT MANAGEMENT

INSTITUTE, 1994 P: 811-817

Upper Darby, PA, Project Management Institute, 1994

ISSN: NONE-0593

LANGUAGE: English DOCUMENT TYPE: Conference Papers

CONFERENCE SPONSOR: Project Management Institute

CONFERENCE LOCATION: Vancouver, Canada

CONFERENCE DATE: Oct 1994 (199410)

NOTE:

Also known as PMI'94

Performance Evaluation and Firm Performance In Project Management Organizations

4/3,K/51 (Item 1 from file: 88)

DIALOG(R)File 88:Gale Group Business A.R.T.S.

(c) 2007 The Gale Group. All rts. reserv.

03306629 SUPPLIER NUMBER: 15599881

Participatory evaluation 's potential among nonprofit organizations : the Rockford, Illinois project . (new assessment system for non-profit organizations)

Zacharakis-Jutz, Jeff; Gajanayake, Stanley

Adult Learning, v5, n6, p11(3)

July-August, 1994

ISSN: 1045-1595 LANGUAGE: English RECORD TYPE: Abstract

Participatory evaluation 's potential among nonprofit organizations : the Rockford, Illinois project . (new assessment system for non-profit organizations)

4/3,K/52 (Item 1 from file: 103)

DIALOG(R)File 103:Energy SciTec

(c) 2007 Contains copyrighted material. All rts. reserv.

03904173 EDB-95-147941

Title: Environmental procedures of international organizations : A preliminary evaluation

Author(s): Malid, M. (Purdue Univ., West Lafayette, IN (United States). Dept. of Political Science)

Source: Environmental Professional (United States) v 17:2. Coden: EPROD9

ISSN: 0191-5398

Publication Date: Jun 1995

p 93-102

Language: English

Title: Environmental procedures of international organizations : A preliminary evaluation

4/3,K/53 (Item 1 from file: 111)

DIALOG(R)File 111:TGG Natl.Newspaper Index(SM)
(c) 2007 The Gale Group. All rts. reserv.

04569111 Supplier Number: 17225480
HMO's treatment of Medicaid cases to be evaluated. (Health Care Financing
Administration to recommend use of indicators known as HEDIS 2.0/2.5 to
evaluate how health maintenance organizations treat Medicaid
patients)
Winslow, Ron
Wall Street Journal , Tue ed, col 5, pB4(W) pB5(E)
July 11, 1995
ISSN: 0193-2241 LANGUAGE: English RECORD TYPE: Citation
COLUMN LENGTH: 8 col in

...Financing Administration to recommend use of indicators known as HEDIS
2.0/2.5 to evaluate how health maintenance organizations treat
Medicaid patients)

4/3,K/54 (Item 2 from file: 111)
DIALOG(R)File 111:TGG Natl.Newspaper Index(SM)
(c) 2007 The Gale Group. All rts. reserv.

03988976 Supplier Number: 14272103
Health care plans of a new generation. (how to evaluate health
maintenance organizations)
Birnbaum, Jane
New York Times, v143 , Sat ed, col 3, p33(N) pp39(L)
Nov 6, 1993
ISSN: 0362-4331 LANGUAGE: English RECORD TYPE: Citation
COLUMN LENGTH: 24 col in

Health care plans of a new generation. (how to evaluate health
maintenance organizations)

4/3,K/55 (Item 1 from file: 114)
DIALOG(R)File 114:Encyclopedia of Associations
(c) 2007 Gale Research Inc. All rts. reserv.

09992066 (National Organizations of the U.S.)
Accrediting Council for Continuing Education and Training (ACCET)
FORMERLY: Continuing Education Council; Council for Noncollegiate
Continuing Education
Roger J. Williams, Exec.Dir.

SECTION HEADING CODES: Educational Organizations (05)
SIC CODES/DESCRIPTIONS: 8699 (Membership Organizations Nec)
INDUSTRY SIC CODES/DESCRIPTIONS: 8299 (Schools & Educational Services Nec
)

... and promote quality-oriented continuing education and training
through the establishment of standards, policies and procedures for the
objective and substantive evaluation of organizations seeking
accredited status. COMPUTER SERVICES: database. FORMERLY: (1978) Continuing
Education Council; (1988) Council for Noncollegiate...

4/3,K/56 (Item 2 from file: 114)
DIALOG(R)File 114:Encyclopedia of Associations
(c) 2007 Gale Research Inc. All rts. reserv.

07986486 (International Organizations)
International Association for Educational Assessment (IAEA)
Lucy Steward, Exec.Sec.

SECTION HEADING CODES: Educational Organizations (05)
SIC CODES/DESCRIPTIONS: 8699 (Membership Organizations Nec)
INDUSTRY SIC CODES/DESCRIPTIONS: 8299 (Schools & Educational Services Nec
); 9411 (Administration of Educational Programs)

... develop a scholastic ability test for Arabic, Chinese, English, and
Portuguese. Provides referral service of organizations specializing in
educational assessment . Sponsors projects .

4/3,K/57 (Item 1 from file: 120)
DIALOG(R)File 120:U.S. Copyrights
(c) format only 2007 Dialog. All rts. reserv.

11692574
Results : how to assess performance, learning, and perceptions in
organizations / Richard A. Swanson, Elwood F. Holton, 3rd.
CLASS: TX (Textual Works)
LC RETRIEVAL CODE: B (Monographic works of a non-dramatic
literary nature)
STATUS: Registered
REGISTRATION NUMBER: TX4958625
DATE REGISTERED: April 16, 1999 (19990416)
REGISTRATION DEPOSIT: 282 p.

Results : how to assess performance, learning, and perceptions in
organizations /

4/3,K/58 (Item 2 from file: 120)
DIALOG(R)File 120:U.S. Copyrights
(c) format only 2007 Dialog. All rts. reserv.

04686076
Resource guide to special education : terms, laws, assessment procedures
, organizations / William E. Davis.
APPLICATION TITLE: Educator's resource guide to special
education: terms, laws, tests, organizations
CLASS: TX (Textual Works)
LC RETRIEVAL CODE: B (Monographic works of a non-dramatic
literary nature)
STATUS: Registered
REGISTRATION NUMBER: TX1665538
DATE REGISTERED: October 03, 1985 (19851003)
REGISTRATION DEPOSIT: 317 p.

Resource guide to special education : terms, laws, assessment procedures
, organizations /

4/3,K/59 (Item 1 from file: 137)
DIALOG(R)File 137:Book Review Index
(c) 2004 Gale Research Inc. All rts. reserv.

04668993
How People Evaluate Others in Organizations
London, Manuel
Reviewed in: SciTech Book News v25 p15 (51-500 words) Sep '01

How People Evaluate Others in Organizations

4/3,K/60 (Item 2 from file: 137)
DIALOG(R)File 137:Book Review Index
(c) 2004 Gale Research Inc. All rts. reserv.

04510017
Results: How to Assess Performance, Learning, and Perceptions in
Organizations
Swanson, Richard A
Reviewed in: Personnel Psychology v53 p236+ (501+ words) Spr '00

Results: How to Assess Performance, Learning, and Perceptions in
Organizations

4/3,K/61 (Item 3 from file: 137)
DIALOG(R)File 137:Book Review Index
(c) 2004 Gale Research Inc. All rts. reserv.

04329812
Results: How to Assess Performance, Learning, and Perceptions in
Organizations
Swanson, Richard A
Reviewed in: Reference & Research Book News v14 p84 (51-500 words)
Aug '99

Results: How to Assess Performance, Learning, and Perceptions in
Organizations

4/3,K/62 (Item 1 from file: 139)
DIALOG(R)File 139:EconLit
(c) 2007 American Economic Association. All rts. reserv.

333870
TITLE: Evaluations of Risky Projects in Organizations : Hierarchies
and Polyarchies
AUTHOR(S): Seber, Akin
DEGREE: Ph.D.
PUBLICATION INFORMATION: Tulane University
PUBLICATION DATE: 1994
DOCUMENT TYPE: Dissertation

TITLE: Evaluations of Risky Projects in Organizations : Hierarchies

and Polyarchies

4/3,K/63 (Item 1 from file: 144)
DIALOG(R)File 144:Pascal
(c) 2007 INIST/CNRS. All rts. reserv.

14224075 PASCAL No.: 99-0425217
Managed care organizations ' assessment of reimbursement for new
technology, procedures , and drugs : Transfusion Medicine Performance
Improvement
ZARKOWSKY H
Aetna US Healthcare, Chicago, Ill, United States
College of American pathologists Conference, 33 (San Francisco, Calif
USA) 1998-08-20
Journal: Archives of pathology & laboratory medicine : (1976), 1999, 123
(8) 677-679
Language: English

Copyright (c) 1999 INIST-CNRS. All rights reserved.

Managed care organizations ' assessment of reimbursement for new
technology, procedures , and drugs : Transfusion Medicine Performance
Improvement

4/3,K/64 (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2007 The Gale Group. All rts. reserv.

08916864 SUPPLIER NUMBER: 18632976
Calif. HMOs cry foul over licensing procedure .(Department of
Corporations' contract to organizations for evaluation of HMO
licenses)
Kertesz, Louise; Morrissey, John
Modern Healthcare, v26, n34, p3(1)
August 19, 1996
ISSN: 0160-7480 LANGUAGE: English RECORD TYPE: Abstract

Calif. HMOs cry foul over licensing procedure .(Department of
Corporations' contract to organizations for evaluation of HMO
licenses)

4/3,K/65 (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2007 The Gale Group. All rts. reserv.

07353371 SUPPLIER NUMBER: 16553962
Assessing the innovativeness of organizations and its antecedents:
project innovstrat. (includes appendix)
Avlonitis, George J.; Kouremenos, Athanassios; Tzokas, Nicos
European Journal of Marketing, v28, n11, p5(24)
Nov, 1994
ISSN: 0309-0566 LANGUAGE: ENGLISH RECORD TYPE: ABSTRACT

Assessing the innovativeness of organizations and its antecedents:

project innovstrat. (includes appendix)

4/3,K/66 (Item 1 from file: 203)
DIALOG(R)File 203:AGRIS
Dist by NAL, Intl Copr. All rights reserved. All rts. reserv.

00450401 AGRIS No: 175779
[A practical manual for the evaluation of agricultural projects in rural organizations] (Manual practico para evaluar proyectos agropecuarios en las organizaciones campesinas)
Moreano, O.; Bartlett, L.
Servicio Nacional de Desarrollo de la Comunidad, La Paz (Bolivia)
Publisher: , La Paz (Bolivia), 1976, 124 p.
Language: Spanish

[A practical manual for the evaluation of agricultural projects in rural organizations]

4/3,K/67 (Item 1 from file: 239)
DIALOG(R)File 239:Mathsci
(c) 2007 American Mathematical Society. All rts. reserv.

01827419 STR 019307
EXPERIMENTAL PROCEDURES IN THE EVALUATION OF FILE ORGANIZATIONS FOR MULTIKEY RETRIEVAL.
Eastman, C. M. (Southern Methodist University, Department of Computer Science and Engineering,
1983,
Language: English
83-CSE-15.
Subfile: STR (Stanford Technical Reports)

EXPERIMENTAL PROCEDURES IN THE EVALUATION OF FILE ORGANIZATIONS FOR MULTIKEY RETRIEVAL.

4/3,K/68 (Item 1 from file: 420)
DIALOG(R)File 420:UnCover
(c) 2001 The UnCover Company. All rts. reserv.

06643854 UnCover No.: 251020047214
Managing Organizational Bias in the Post-audit of MIS Projects : Most organizations are using inappropriate methods to evaluate system projects .
Udo, Godwin J.
Industrial management + data systems. 1993, v. 93 n. 3, p. 26
ISSN: 0263-5577

Managing Organizational Bias in the Post-audit of MIS Projects : Most organizations are using inappropriate methods to evaluate system projects .

4/3,K/69 (Item 1 from file: 426)
DIALOG(R)File 426:LCMARC-Books

(c) format only 2007 Dialog. All rts. reserv.

15359634 LCCN: 99017437

Results; how to assess performance, learning, and perceptions in
organizations / Richard A. Swanson, Elwood F. Holton III

Swanson, Richard A, 1942-

Holton, Elwood F, 1957-

1st ed. San Francisco : Berrett-Koehler x, 282 p. : ill. ; 24 cm.

PUBLICATION DATE(S): 1999

ISBN: 1576750442 (alk. paper)

LC CALL NO.: HF5549.5.R3 S815 1999 DEWEY CALL NO.: 658.3/125

... how to assess performance, learning, and perceptions in
organizations /

4/3,K/70 (Item 2 from file: 426)

DIALOG(R)File 426:LCMARC-Books

(c) format only 2007 Dialog. All rts. reserv.

14606133 LCCN: 00065402

How people evaluate others in organizations / edited by Manuel
London

London, Manuel

Mahwah, N.J. : Lawrence Erlbaum xxiii, 397 p. : ill. ; 24 cm.

PUBLICATION DATE(S): 2001

ISBN: 080583611X (cloth : acid-free paper); 0805836128 (pbk. :
acid-free paper)

LC CALL NO.: HF5548.8 .H65 2001 DEWEY CALL NO.: 158.7

How people evaluate others in organizations /

4/3,K/71 (Item 3 from file: 426)

DIALOG(R)File 426:LCMARC-Books

(c) format only 2007 Dialog. All rts. reserv.

11014596 LCCN: 85018647

Resource guide to special education; terms, laws, assessment
procedures , organizations / William E. Davis

Davis, William Edmund, 1937-

Davis, William Edmund, 1937-

2nd ed. Boston : Allyn and Bacon xii, 317 p. ; 24 cm.

PUBLICATION DATE(S): 1986

ISBN: 0205085466

LC CALL NO.: LC4007 .D38 1986 DEWEY CALL NO.: 371.9/03/21

...terms, laws, assessment procedures , organizations /

4/3,K/72 (Item 4 from file: 426)

DIALOG(R)File 426:LCMARC-Books

(c) format only 2007 Dialog. All rts. reserv.

7223336 LCCN: 93915715

The Impact evaluation of the development of people's organizations project [microform] / by the Evaluation Working Group, Community Development Department, Ministry of Interior, Thailand ; in collaboration with the Canadian International Development Agency, [and] Coady International Institute, St. Francis Xavier University
CORPORATE SOURCE: Thailand Krom Kanphatthana Chumchon Khana Thamngan Pramoenphon Khrongkan Phatthana 'Ongkon Prachachon Canadian International Development Agency Coady International Institute

[Bangkok] : Community Development Department 11, 124 p. ; 29 cm.

PUBLICATION DATE(S): 1991

LC CALL NO.: Microfiche 93/63959 (H)

OVERSEAS ACQUISITION NO.: Th-E-15253

The Impact evaluation of the development of people's organizations project [microform...]

4/3,K/73 (Item 5 from file: 426)

DIALOG(R)File 426:LCMARC-Books

(c) format only 2007 Dialog. All rts. reserv.

3252151 LCCN: 89918840 //r90

Raingan kanwichai ruang kanpramoen khwamsamritphon khong khrongkan phatthana chonnabot [microform] ; ngan phatthana 'ongkon = The effect evaluation of the rural development projects : people's organizations development / doi Thatdao La'orotchawong
Thatdao La'orotchawong

[Bangkok] : Klum Ngan Wichai, Kong Wichai lae Pramoenphon, Krom Kanphatthana Chumchon, Krasuang Mahatthai, 6, 117 leaves ; 29 cm.

PUBLICATION DATE(S): 1988 REISSUE DATE: 1989

LC CALL NO.: Microfiche 89/64090 (H)

OVERSEAS ACQUISITION NO.: Th Th 10190

...ngan phatthana 'ongkon = The effect evaluation of the rural development projects : people's organizations development...

4/3,K/74 (Item 1 from file: 430)

DIALOG(R)File 430:British Books in Print

(c) 2007 J. Whitaker & Sons Ltd. All rts. reserv.

19604951

TITLE: Results; How to Assess Performance, Learning and Perceptions in Organizations

AUTHOR: Swanson Richard A. 1942-

ISBN: 1576750442

STATUS IN FILE: Changed (20061110)

PUBLISHER: Berrett-Koehler

PUBLICATION DATE: 1999

PRINT STATUS: In Print

BINDING: Hardback

LANGUAGE: English

SUMMARY: The authors present a practical guide to building a successful, competitive and cost-effective HRD practice that meets

customers' needs. Whilst it covers principles of theory, it is firmly rooted in practice and offers a core five-step assessment process from analysis inputs to decision outputs.

CONTRIBUTORS: Holton Elwood F.

BOOK INFORMATION: 23.8cm 220p Ill. 595g.

DATE ENTERED: 19990225

DEWEY DECIMAL NUMBER/EDITION/FICTION CODE: 658.3125 21

INTELLECTUAL LEVEL: General (US: Trade)

TITLE: Results; How to Assess Performance, Learning and Perceptions
in Organizations

4/3,K/75 (Item 1 from file: 437)

DIALOG(R)File 437:Education Abstracts

(c) 2007 The HW Wilson Co. All rts. reserv.

0215557 H.W. WILSON RECORD NUMBER: BEDI91014853

How organizations differ: implications for multisite program
evaluation

Guastello, Stephen J

Guastello, Denise D

New Directions for Program Evaluation (New Dir Program Eval) no50 (Summer
'91) p. 71-81

DOCUMENT TYPE: Feature Article ISSN: 0164-7989

How organizations differ: implications for multisite program
evaluation

4/3,K/76 (Item 1 from file: 440)

DIALOG(R)File 440:Current Contents Search(R)

(c) 2007 The Thomson Corp. All rts. reserv.

13155997

ISSN: 0363-7425

JOURNAL: ACADEMY OF MANAGEMENT REVIEW , 2001

(TABLE OF CONTENTS RECORD)

(The Complete Table of Contents now Available in Format 19)

...4SA//England/. English. ARTICLE. 93 REFERENCES. ABSTRACT
AVAILABLE

P. 566-585. When plans change: Examining how people evaluate
timing changes in work organizations . Blount S; Janicik GA.
NYU, Stern Sch Business, /New York//NY/10006 (REPRINT); NYU, Stern
...

4/3,K/77 (Item 2 from file: 440)

DIALOG(R)File 440:Current Contents Search(R)

(c) 2007 The Thomson Corp. All rts. reserv.

11473714

ISSN: 0031-5826

JOURNAL: PERSONNEL PSYCHOLOGY , 2000

(TABLE OF CONTENTS RECORD)

(The Complete Table of Contents now Available in Format 19)

...Inc, Res & Dev, /New York//NY/. English. BOOK REVIEW. 1
REFERENCES

P. 236-240. Results: How to assess performance, learning, and
perceptions in organizations .. Surface E. N Carolina State Univ,
/Raleigh//NC/27695 (REPRINT); N Carolina State Univ, /Raleigh...

4/3,K/78 (Item 3 from file: 440)
DIALOG(R)File 440:Current Contents Search(R)
(c) 2007 The Thomson Corp. All rts. reserv.

11473703 References: 4
TITLE: Results: How to assess performance, learning, and perceptions in
organizations . - Swanson RA, Holton EF III, 1999 (In English)
AUTHOR(S): Surface E (REPRINT)
CORPORATE SOURCE: N Carolina State Univ, /Raleigh//NC/27695 (REPRINT); N
Carolina State Univ, /Raleigh//NC/27695
PUBLICATION TYPE: JOURNAL
PUBLICATION: PERSONNEL PSYCHOLOGY, 2000, V53, N1 (SPR), P236-240
GENUINE ARTICLE#: 295UE
PUBLISHER: PERSONNEL PSYCHOLOGY INC, 745 HASKINS ROAD, SUITE A, BOWLING
GREEN, OH 43402 USA
ISSN: 0031-5826
LANGUAGE: English DOCUMENT TYPE: BOOK REVIEW

TITLE: Results: How to assess performance, learning, and perceptions in
organizations .

4/3,K/79 (Item 4 from file: 440)
DIALOG(R)File 440:Current Contents Search(R)
(c) 2007 The Thomson Corp. All rts. reserv.

11380625
ISSN: 0090-4848
JOURNAL: HUMAN RESOURCE MANAGEMENT , 2000
(TABLE OF CONTENTS RECORD)
(The Complete Table of Contents now Available in Format 19)

...choosing by advantages decisionmaking system. ANONYMOUS. English.
BOOK REVIEW. 1 REFERENCES

P. 108-108. Results - How to assess performance, learning, and
perceptions in organizations . ANONYMOUS. English. BOOK REVIEW.
1 REFERENCES

P. 108-108. Results-based leadership. ANONYMOUS. English. BOOK...

4/3,K/80 (Item 5 from file: 440)
DIALOG(R)File 440:Current Contents Search(R)
(c) 2007 The Thomson Corp. All rts. reserv.

11380621 References: 1
TITLE: Results - How to assess performance, learning, and perceptions

in organizations - Swanson RA, Holton EF III, 1999 (In English)
AUTHOR(S): ANONYMOUS
PUBLICATION TYPE: JOURNAL
PUBLICATION: HUMAN RESOURCE MANAGEMENT, 2000, V39, N1 (SPR), P108-108
GENUINE ARTICLE#: 287NG
PUBLISHER: JOHN WILEY & SONS INC, 605 THIRD AVE, NEW YORK, NY 10158-0012
USA
ISSN: 0090-4848
LANGUAGE: English DOCUMENT TYPE: BOOK REVIEW

TITLE: Results - How to assess performance, learning, and perceptions
in organizations

4/3,K/81 (Item 6 from file: 440)
DIALOG(R)File 440:Current Contents Search(R)
(c) 2007 The Thomson Corp. All rts. reserv.

10838496
ISSN: 0003-9985
JOURNAL: ARCHIVES OF PATHOLOGY & LABORATORY MEDICINE , 1999
(TABLE OF CONTENTS RECORD)
(The Complete Table of Contents now Available in Format 19)

...Med, /Washington//DC/20007. English. ARTICLE. 46 REFERENCES.
ABSTRACT AVAILABLE

P. 677-679. Managed care organizations ' assessment of
reimbursement for new technology, procedures , and drugs.
Zarkowsky H. Aetna US Healthcare, 21st Floor F643,100 N Riverside
Plaza/Chicago...

4/3,K/82 (Item 7 from file: 440)
DIALOG(R)File 440:Current Contents Search(R)
(c) 2007 The Thomson Corp. All rts. reserv.

08594473
ISSN: 1055-9760
JOURNAL: TRAINING & DEVELOPMENT , 1997
(TABLE OF CONTENTS RECORD)
(The Complete Table of Contents now Available in Format 19)

...P. 53-54. The 8 practices of exceptional companies: How
organizations make the most of their human assess , by J. FitzEnz.
Cohen S. English. BOOK REVIEW. 1 REFERENCES...

4/3,K/83 (Item 8 from file: 440)
DIALOG(R)File 440:Current Contents Search(R)
(c) 2007 The Thomson Corp. All rts. reserv.

08594471 References: 1
TITLE: The 8 practices of exceptional companies: How organizations make
the most of their human assess , by J. FitzEnz
AUTHOR(S): Cohen S
PUBLICATION TYPE: JOURNAL

PUBLICATION: TRAINING & DEVELOPMENT, 1997, V51, N6 (JUN), P53-54
GENUINE ARTICLE#: XH327
PUBLISHER: AMER SOC TRAINING DEVELOPMENT, 1640 KING ST, BOX 1443,
ALEXANDRIA, VA 22313-2043
ISSN: 1055-9760
LANGUAGE: English DOCUMENT TYPE: BOOK REVIEW

TITLE: The 8 practices of exceptional companies: How organizations make
the most of their human assess , by J. FitzEnz

4/3,K/84 (Item 9 from file: 440)
DIALOG(R)File 440:Current Contents Search(R)
(c) 2007 The Thomson Corp. All rts. reserv.

06512501
ISSN: 0965-075X
JOURNAL: INTERNATIONAL JOURNAL OF SELECTION AND ASSESSMENT , 1995
(TABLE OF CONTENTS RECORD)
(The Complete Table of Contents now Available in Format 19)

...P. 132-140. DO ASSESSMENT DEVELOPMENT CENTRES USE OPTIMUM
EVALUATION PROCEDURES - A SURVEY OF PRACTICE IN UK ORGANIZATIONS
. BOYLE S; FULLERTON J; WOOD R. PEARN KANDOLA, 76 BANBURY
RD/OXFORD OX2 6JT/ENGLAND...

4/3,K/85 (Item 1 from file: 541)
DIALOG(R)File 541:SEC Online(TM) Annual Repts
(c) 1987-1997 SEC Online Inc. All rts. reserv.

1128572
AMDAHL CORP - 1996 Annual Report

Publication Date: 12/27/96

TEXT:

...are often performed under fixed-price contracts which demand a high
degree of accuracy in assessing the scope of customer projects .
Organizations which grow through acquisitions or joint venturing
arrangements with other companies may be unable to...

4/3,K/86 (Item 2 from file: 541)
DIALOG(R)File 541:SEC Online(TM) Annual Repts
(c) 1987-1997 SEC Online Inc. All rts. reserv.

0260531
ASIAN DEVELOPMENT BANK - 1989 Annual Report

Publication Date: 12/31/89

TEXT:

...for new
mechanisms to deliver their services.

One such mechanism is to involve non-governmental organizations (NGOs)

in project design, implementation and evaluation . It reflects the general belief that such organizations have, for certain types of projects, a comparative advantage over government aid agencies. For their...

4/3,K/87 (Item 3 from file: 541)
DIALOG(R)File 541:SEC Online(TM) Annual Repts
(c) 1987-1997 SEC Online Inc. All rts. reserv.

0241968
COMINCO LTD - 1989 Annual Report

Publication Date: 12/31/89

TEXT:

...initiated by the Company in 1988 at Potash Operations, was continued this past year to assess the effectiveness of the organizations and procedures .

Using the services of outside consultants, studies were carried out at the corporate office in...

4/3,K/88 (Item 4 from file: 541)
DIALOG(R)File 541:SEC Online(TM) Annual Repts
(c) 1987-1997 SEC Online Inc. All rts. reserv.

0176241
PHILADELPHIA ELECTRIC CO - 1989 Annual Report

Publication Date: 12/31/89

TEXT:

...Unit No. 2 construction project has been recognized for excellence by many industry observers and organizations . The NRC gave the project the highest evaluation ever given to a nuclear construction project in its Systematic Assessment of Licensee Performance

4/3,K/89 (Item 1 from file: 542)
DIALOG(R)File 542:SEC Online(TM) 10-K Reports
(c) 1987-1997 SEC Online Inc. All rts. reserv.

2407608
AMDAHL CORP - 1996 10K Report

Publication Date: 12/27/96

TEXT:

...are often performed under fixed-price contracts which demand a high degree of accuracy in assessing the scope of customer projects .

Organizations which grow through acquisitions or joint venturing arrangements with other companies may be unable to...

4/3,K/90 (Item 1 from file: 765)
DIALOG(R)File 765:Frost & Sullivan
(c) 1999 Frost & Sullivan Inc. All rts. reserv.

00202196

GOVERNMENT REGULATIONS AND MARKETING TO HEALTHCARE ORGANIZATIONS : Medical
Device Regulations: Office of Technology Assessment :
Procedures ; Timing of Assessments

Main Title: MARKETING TO U.S. HEALTHCARE ORGANIZATIONS
Pub. Date: July 1994
Source: Frost & Sullivan
Telephone: US (415) 961 - 1000; London 071 730 3438
Word Count: 276 (1 pp.)
Language: English

Country: UNITED STATES
Industry: Health Care
Company Names (DIALOG Generated): Office of Technology Assessment

GOVERNMENT REGULATIONS AND MARKETING TO HEALTHCARE ORGANIZATIONS : Medical
Device Regulations: Office of Technology Assessment :
Procedures ; Timing of Assessments

4/3,K/91 (Item 1 from file: 996)
DIALOG(R)File 996:NewsRoom 2000-2001
(c) 2007 Dialog. All rts. reserv.

0268554181 15GT1NX4

Board Leadership for Patient Safety: New JCAHO Standards Health care boards
need to evaluate how prepared their organizations are for
implementation of new JCAHO standards on patient safety
Reinbold, Opal
Trustee, v54, n6, p35
Friday, June 1, 2001
JOURNAL CODE: ALBQ LANGUAGE: ENGLISH RECORD TYPE: Fulltext
DOCUMENT TYPE: Trade Journal ISSN: 0041-3674
WORD COUNT: 747

Board Leadership for Patient Safety: New JCAHO Standards Health care boards
need to evaluate how prepared their organizations are for
implementation of new JCAHO standards on patient safety

4/3,K/92 (Item 2 from file: 996)
DIALOG(R)File 996:NewsRoom 2000-2001
(c) 2007 Dialog. All rts. reserv.

0048052477 15101M7W

"RESULTS: HOW TO ASSESS PERFORMANCE, LEARNING AND PERCEPTIONS IN
ORGANIZATIONS ".(Review) (book review)
Training, v37, p80
Saturday, April 1, 2000
JOURNAL CODE: AADF LANGUAGE: English RECORD TYPE: Fulltext

DOCUMENT TYPE: Magazine ISSN: 0095-5892
WORD COUNT: 29

"RESULTS: HOW TO ASSESS PERFORMANCE, LEARNING AND PERCEPTIONS IN
ORGANIZATIONS ".(Review) (book review)